User Guide

Seamless Switchers

ISS 408

Integrated Seamless Switcher

Extron Electronics
INTERFACING, SWITCHING AND CONTROL

68-575-01 **Rev. H**
03 13

Safety Instructions

Safety Instructions • English

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Korean

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CAUTION: A caution indicates a situation that may result in minor injury.

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NOTE: A note draws attention to important information.

Software Commands

Commands are written in the fonts shown here:

```
^AR Merge Scene,,Op1 scene 1,1 ^B 51 ^W^C
[Ø1] R ØØØ4 ØØ3ØØ ØØ4ØØ ØØ8ØØ ØØ6ØØ [Ø2] 35 [17] [Ø3]
```

Esc X1 *X12* X15* X18* X16 CE ←

NOTE: For commands and examples of computer or device responses mentioned in this guide, the character "**Ø**" is used for the number zero and "**O**" is the capital letter "o."

Computer responses and directory paths that do not have variables are written in the font shown here:

```
Reply from 2Ø8.132.18Ø.48: bytes=32 times=2ms TTL=32
C:\Program Files\Extron
```

Variables are written in slanted form as shown here:

```
ping xxx.xxx.xxx.xxx –t
SOH R Data STX Command ETB ETX
```

Selectable items, such as menu names, menu options, buttons, tabs, and field names are written in the font shown here:

From the **File** menu, select **New**.

Click the **OK** button.

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Introduction

This section covers:

- **About this Manual**
- **About the Switcher**
- **Features**

About this Manual

This manual contains installation, configuration, and operating information for the Extron ISS 408 Integration Seamless Switcher.

In this manual, the terms “switcher” and “ISS” are used interchangeably to refer to the ISS 408.

About the Switcher

The ISS 408 is an eight-input, scaling, video and stereo or mono audio seamless switcher. **Figure 1**, on the next page, shows a typical ISS 408 application. The switcher accepts high resolution RGB video, YUV (component) video, S-video (Y/C), and composite video inputs; scale the inputs; and output RGBHV or RGBS video and stereo audio. The ISS seamlessly switches among the input sources without a loss of sync. The ISS can also mask the switch between sources with a dissolve effect for a professional look.

Each video input is individually configurable to allow for different video formats. The ISS allows analog RGBHV, RGBS, RGsB, and RGBcvS video, component video, S-video, and composite video signals to be displayed on a device with a fixed resolution and aspect ratio, such as a liquid crystal display (LCD) projector, digital light processor (DLP) projector, plasma display, or digital visual interface (DVI) device.

The ISS provides two separate outputs: the program output and the preview output. The program output is the picture the audience sees. The preview output allows the switcher operator to view the image before it is sent to the program output. With an optional DVI output card, the ISS converts the scaled image to DVI as an additional program output.

The switcher inputs all valid video signal formats on eight sets of five BNC connectors. The ISS 408 scales the input up or down to a wide variety of output resolutions and rates. The switcher outputs the scaled video, as RGBHV or RGBS, on two sets (program and preview) of connectors. The program and preview outputs each consist of five BNC connectors and a 15-pin HD connector. These connectors share identical outputs.

Several of the output resolutions and rates include the Extron Accu-RATE Frame Lock™ (AFL™), a proprietary technology that locks the output frame rate to the refresh rate of input 1, solving the image tearing problem that can result from different input and output rates. The ISS 408 features HDTV 576p, 720p, 1080p, and 1080i outputs.

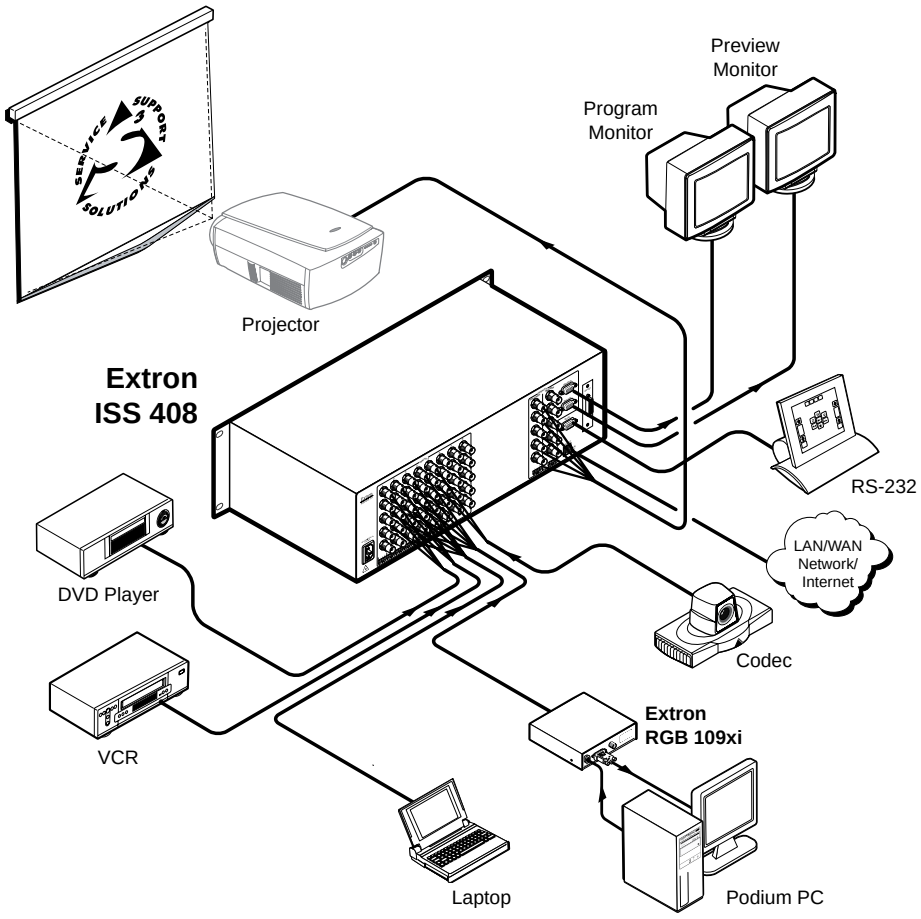


Figure 1. Typical ISS 408 Integration Seamless Switcher Application

The ISS receives and outputs audio on 5-pole captive screw connectors. The audio can be switched with cross fading; the previous audio channel fading out and the new audio channel fading in.

For upscaling, the ISS 408 converts the horizontal and vertical sync timing and the number of lines of the lower-resolution video input to match the native resolution of the display. This produces an undistorted, brighter picture than an unscaled input would.

For downscaling, the ISS 408 accepts any computer resolution, up to 1600 x 1200, with horizontal scan rates up to 100 kHz and vertical scan rates up to 120 Hz, and converts the input to match the native resolution of the display.

The switcher is ideal for displaying images on projectors with limited display resolutions, such as LCD projectors, DLP projectors, plasma projectors, and (with an optional DVI card) a DVI display or projector.

The switcher features built-in test patterns to aid in monitor or projector setup and evaluation.

The switcher is housed in a rack-mountable, 3U high, 17.5” wide, metal enclosure. The ISS has an internal 100 VAC to 240 VAC, 50/60 Hz, 30 watts power supply that provides worldwide power compatibility.

Features

- **Inputs** —
  - **Video inputs** — The ISS switches among eight fully-configurable RGB, HDTV component video, component video, S-video, and composite video inputs on five BNC connectors per input.
  - **Audio inputs** — The ISS switches among eight balanced or unbalanced stereo or mono audio inputs on 5-pole captive screw connectors.
- **Outputs** —
  - **Standard video outputs** — The ISS outputs individually scaled video signals as RGBHV or RGBS. Two sets of BNC connectors and two 15-pin HD connectors are provided. One set of BNC connectors and one 15-pin HD connector display the program image, and the other set of BNC connectors and 15-pin HD connector display the preview image.
  - **Optional DVI video output** — If you install the optional DVI output card, a single buffered DVI-D signal can be output as an additional program output image.

    NOTE: For output resolutions with less than 1024 pixels horizontally, the optional DVI program output's true horizontal resolution is limited to 1024 pixels. For the 1365 x 1024, 1080p, and 1080i output resolutions, the optional DVI program output's true horizontal resolution is limited to 1280 pixels. The DVI card outputs all other selected resolutions normally (see the **table** on page 20).

  - **Audio outputs** — The ISS outputs the selected unamplified, line level, balanced or unbalanced stereo or mono audio on 5-pole captive screw connectors.
  - **Accu-RATE Frame Lock (AFL**) — This patented technology exclusive to Extron solves frame rate conversion issues experienced by video scalers. When video input and output refresh rates differ, occasionally the two rates cross over each other. The result is a glitch or image freeze on the display. AFL solves this problem by locking the output frame rate to the frame rate of input 1.
  - **Dynamic Motion Interpolation™ (DMI™)** — This video processing technique is an advanced motion prediction and compensation method that treats motion content and still content with different algorithms to yield high fidelity images.
  - **3:2 pulldown detection for NTSC and 2:2 film detection for PAL video sources** — These advanced, patent pending, film mode processing features help maximize image detail and sharpness for video sources that originated from film. When film is converted to NTSC video, the film frame rate has to be matched to the video frame rate in a process called 3:2 pulldown. Jaggies and other image artifacts can result if conventional deinterlacing techniques are used on film-source video. The ISS's advanced film mode processing recognizes signals that originated from film. The ISS then applies video processing algorithms that optimize the conversion of video that was made with the 3:2 pulldown process. This results in richly detailed images with sharply defined lines.

    A similar process, 2:2 film detection, is used for PAL film-source video.
- **Audio follow and breakaway** — Audio switching can follow its corresponding video input signal or it can be broken away from the video input. Audio breakaway switching can be done via front panel control or under RS-232 or Ethernet remote control.
- **Audio gain/attenuation** — Users can set the input level of audio gain or attenuation (-24 dB to +9 dB) via the RS-232 port, Ethernet link, or from the front panel. Individual input audio levels can be adjusted so there are no noticeable volume differences between sources.

- **Audio cross-fading** — This transition technique is applied during switching to lower the audio level of the switched out source while simultaneously raising the audio level of the activated source.
- **Ethernet port** — Supports connection to an Ethernet LAN so that the switcher can be accessed and operated from anywhere in the world with a computer using a standard Internet browser.
- **Quad-standard video decoder** — The switcher uses a digital, four-line adaptive comb filter that can decode NTSC 3.58, NTSC 4.43, PAL, and SECAM.
- **Transitions** — Controls the type of switch that will occur between the preview and program outputs. The Cut button creates an instant switch between the preview and program outputs. The Dissolve button switches with a dissolve effect.
- **Test patterns** — The switcher features built-in test patterns to aid in monitor or projector setup and evaluation.
- **Blue mode** — The switcher can be set to output the blue video signal and sync signal(s) only, to help installers calibrate the monitor or projector.
- **Triple-Action Switching™ (RGB delay) (preview output)** — RGB delay mutes the R, G, and B video planes to blank the preview screen while the scaler locks to the new sync, so that a noise-filled scramble is not shown on the preview monitor during the transition. The time delay between the RGB and sync signals is user adjustable up to five seconds under front panel, Simple Instruction Set (SIS™), and Windows program control.
- **Auto memories** — The 8 inputs support 16 auto-recall memories each, based on the incoming frequency. Information on sizing, centering, detail, contrast, and brightness is saved.
- **Auto Image™** — The auto imaging feature automatically sizes and centers the selected input to fill the screen. Auto imaging can be manually initiated on the current input, or can be enabled to globally size and center each new input signal automatically.
- **Memory presets** — The ISS 408 has memory for up to 128 presets that allow the user to use RS-232 commands to save and recall color, tint, contrast, brightness, centering, sizing, and filtering information.
- **Aspect ratio memories** — Three memories for each input save different settings for color, tint, contrast, brightness, detail, size, and centering.
- **Freeze mode (under SIS and Windows program control only**) — Locks the output display to the selected image. Once frozen, an input can be removed without losing the output image. This feature lets the ISS function as a still store.
- **Rack mountable** — The 3U high switcher can be mounted in any conventional 19 inch wide rack.

Installation

This section describes:

- **Mounting the Switcher**
- **Cabling and Rear Panel View**
- **Configuration**

Mounting the Switcher

Four uninstalled rubber feet are included with the switcher. If you are going to rack mount the switcher, mount it before you cable it (see “Rack Mounting,” below), and do not install the rubber feet. If you are not rack mounting the switcher, see “Tabletop Placement,” below.

Tabletop Placement

For tabletop placement, install the self-adhesive rubber feet/pads (provided) onto the four corners of the bottom of the switcher.

Rack Mounting

UL guidelines

The following Underwriters Laboratories (UL) requirements pertain to the installation of the switcher into a rack (see figure 2 on the next page).

- **Elevated operating ambient temperature** — If the equipment is installed in a closed or multi-unit rack assembly, the operating ambient temperature of the rack environment may be greater than room ambient temperature. Therefore, install the switcher in an environment compatible with the maximum ambient temperature (Tma = +122 °F, +50 °C) specified by Extron.
- **Reduced air flow** — Install the equipment in a rack so that the amount of air flow required for safe operation of the equipment is not compromised.
- **Mechanical loading** — Mount the equipment in the rack so that a hazardous condition is not achieved due to uneven mechanical loading.
- **Circuit overloading** — Connect the equipment to the supply circuit and consider the effect that circuit overloading might have on overcurrent protection and supply wiring. Appropriate consideration of equipment nameplate ratings should be used when addressing this concern.
- **Reliable earthing (grounding)** — Maintain reliable grounding of rack-mounted equipment. Pay particular attention to supply connections other than direct connections to the branch circuit (that is, use of power strips).

Mounting instructions

To rack mount the switcher, use two screws on each end of the switcher to attach the switcher to the rack (see figure 2).

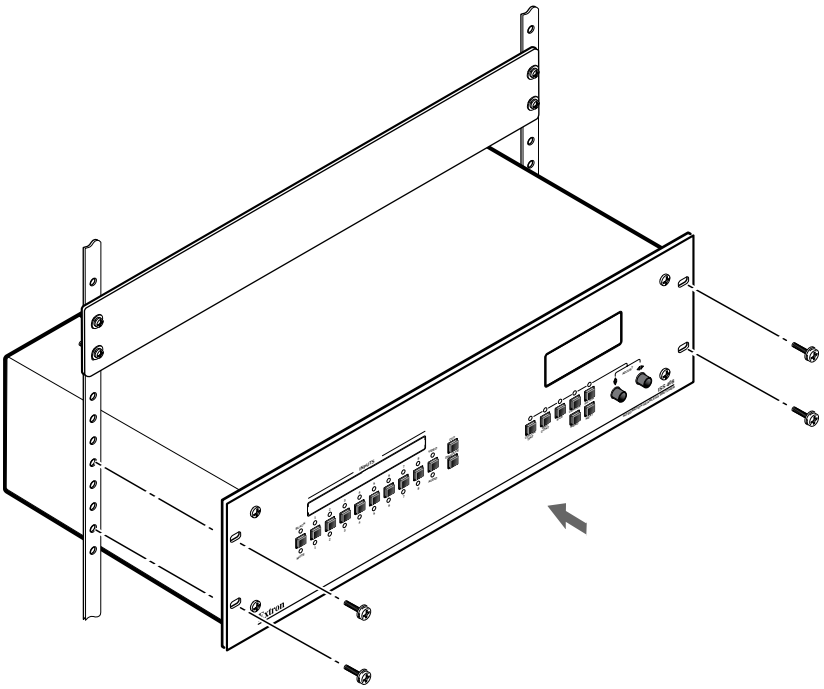


Figure 2. Mounting the Switcher

Cabling and Rear Panel Views

All connectors are on the rear panel (see figure 3).

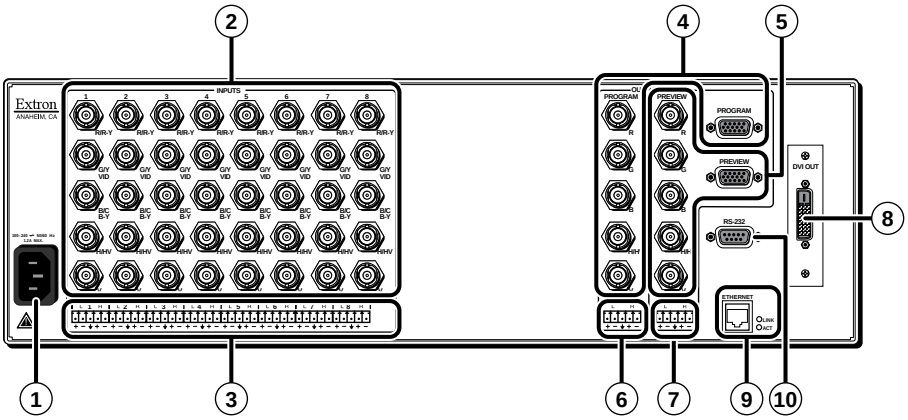


Figure 3. ISS 408 Rear Panel Connectors

Input Connections

① **AC power connector** — Plug a standard IEC power cord into this connector to connect the switcher to a 100 to 240 VAC, 50 Hz or 60 Hz power source.

② **Input video connectors** — Connect computer or RGB video, component video, S-video, or composite video sources to these female BNC connectors. **Figure 4**, on the next page, shows how to connect the various video formats.

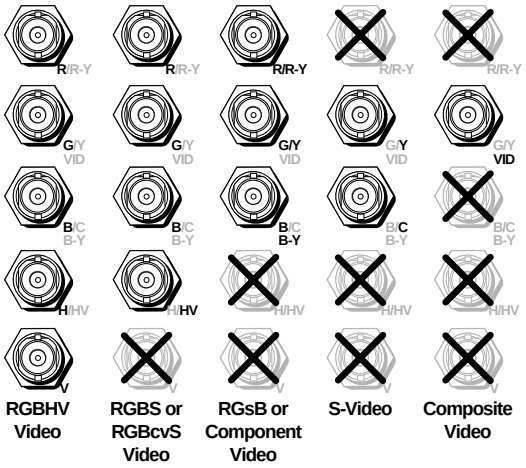


Figure 4. Connections for Various Input Video Formats

③ **Input audio connectors** — Connect balanced or unbalanced stereo or mono audio sources to these 3.5 mm, 5-pole captive screw connectors. Connectors are included with the seamless switcher, but you must supply the audio cable. Figure 5 shows how to wire a connector for the appropriate input type.

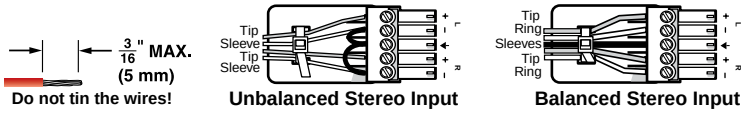


Figure 5. Captive Screw Connector Wiring for Inputs

ATTENTION: The length of exposed wires is critical. The ideal length is 3/16 inch (5 mm).

- If the stripped section of wire is longer than 3/16 inch, the exposed wires may touch, causing a short circuit between them.
- If the stripped section of wire is shorter than 3/16 inch, wires can be easily pulled out even if tightly fastened by the captive screws.

NOTE: When making connections for the seamless switcher from existing audio cables (see figure 6). A mono audio connector consists of the tip and sleeve. A stereo audio connector consists of the tip, ring, and sleeve. The tip, ring, and sleeve wires are also shown on the captive screw audio connector diagram, figure 5.

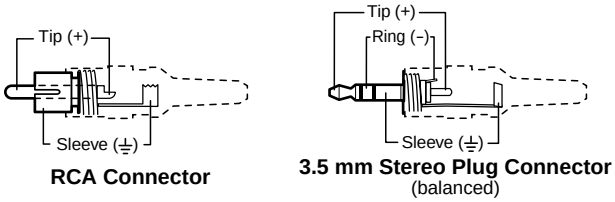


Figure 6. Typical Audio Connectors

The audio level for each input can be individually set, via the front panel, the Ethernet link, or the RS-232 link, to ensure that the level on the output does not vary from input to input. See the applicable portions of the "**Operation**" section (see page 18), "**Programming Guide**" section (see page 45), and "**Switcher Software**" section (see page 54).

Standard Output Connections

NOTE: The two Program video outputs, consisting of five BNC connectors and a 15-pin HD connector, output the identical video signal and the same sync format. The two Preview video outputs are also identical to each other.

The Program connectors (④) output the video image for the program monitor or projector. The Preview connectors (⑤) output the video image for the local monitor.

④⑤ **Preview and Program video output BNC connectors** — Connect RGB video displays to these female BNC connectors. Figure 7 shows how to connect the various video formats.

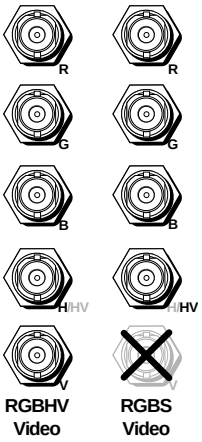


Figure 7. BNC Output Connections for RGBHV and RGBS Video

Program and Preview video output 15-pin HD connectors — Connect RGB video displays to these two female 15-pin HD connectors.

⑥⑦ **Preview and Program audio output connectors** — Connect audio devices, such as an audio amplifier or powered speakers, to these 3.5 mm, 5-pole captive screw connectors. The connectors output the selected unamplified, line level audio. See figure 8 to properly wire an output connector.

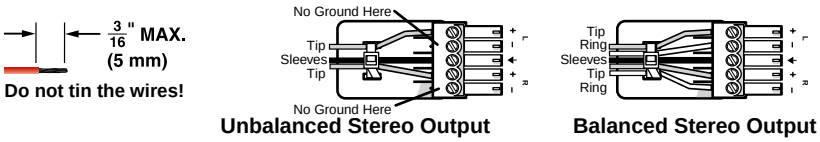


Figure 8. Captive Screw Connector Wiring for Audio Output

ATTENTION:

- For unbalanced audio, connect the sleeves to the ground contact. **DO NOT** connect the sleeves to the negative (-) contacts.
- The length of exposed wires is critical. The ideal length is 3/16 inch (5 mm).
  - If the stripped section of wire is longer than 3/16 inch, the exposed wires may touch, causing a short circuit between them.
  - If the stripped section of wire is shorter than 3/16 inch, wires can be easily pulled out even if tightly fastened by the captive screws.

By default, the audio output follows the video switch. Audio breakaway, commanded via the front panel, the Ethernet link, or the RS-232 link, allows you to select from any one of the audio input sources. See the applicable portions of the "**Operation**" section (see page 14), "**Programming Guide**" section (see page 41), "**Switcher Software**" section (see page 54), and "**HTML Operation**" section (page 59).

Optional Output Connection

⑧ **DVI output connector (optional)** — If the optional DVI output card is installed, connect a DVI/DFP-compatible video display to this DVI connector. This connector outputs the program image only.

NOTE: For output resolutions with less than 1024 pixels horizontally, the true horizontal resolution of the optional DVI program output is limited to 1024 pixels. For the 1365 x 1024, 1080p, and 1080i output resolutions, the optional DVI program output's true horizontal resolution is limited to 1280 pixels. The DVI card outputs all other selected resolutions normally (see the **table** on page 20).

Ethernet connection

⑨ **Ethernet port** — If desired, connect the switcher to an Ethernet LAN or WAN via this RJ-45 connector. Ethernet control allows the operator to control the switcher from a remote location. When connected to an Ethernet LAN or WAN, the switcher can be accessed and operated from a computer running a standard Internet browser.

Ethernet connection indicators — The Link and Act LEDs indicate the status of the Ethernet connection.

The Link LED indicates that the switcher is properly connected to an Ethernet LAN. This LED should light steadily.

The Act LED indicates transmission of data packets on the RJ-45 connector. This LED should flicker as the switcher communicates.

Cabling and RJ-45 connector wiring

It is vital that your Ethernet cables be the correct cables, and properly terminated with the correct pinout.

Choosing a network cable

Ethernet links use Category (CAT) 3, 5e, or 6, unshielded twisted pair (UTP) or shielded twisted pair (STP) cables, terminated with RJ-45 connectors. Ethernet cables are limited to 328' (100 m).

NOTE:

- Do not use standard telephone cables. Telephone cables do not support Ethernet or Fast Ethernet.
- Do not stretch or bend cables. Transmission errors can occur.

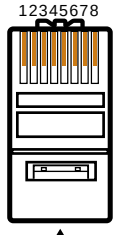
The cable used depends on your network speed. The ISS supports both 10 Mbps (10 Base-T — Ethernet) and 100 Mbps (100 Base-T — Fast Ethernet), half-duplex and full-duplex, Ethernet connections.

- 10 Base-T Ethernet requires at a minimum CAT 3 UTP or STP cable.
- 100 Base-T Fast Ethernet requires at a minimum CAT 5 UTP or STP cable.

Wiring the network cable

The cable can be terminated as either a patch cable or a crossover cable (see figure 9) and must be properly terminated for your application:

- **Patch (straight through) cable** — Connection of the ISS to an Ethernet hub, router, or switcher that also hosts a controlling computer
- **Crossover cable** — Direct connection between the ISS and a controlling computer



Crossover Cable

Pin	End 1 Wire color	End 2 Wire color
1	White-green	White-orange
2	Green	Orange
3	White-orange	White-green
4	Blue	Blue
5	White-blue	White-blue
6	Orange	Green
7	White-brown	White-brown
8	Brown	Brown
	T568A	T568B

A cable that is wired as T568A at one end and T568B at the other (Tx and Rx pairs reversed) is a "crossover" cable.

Straight-through Cable

Pin	End 1 Wire color	End 2 Wire color
1	White-orange	White-orange
2	Orange	Orange
3	White-green	White-green
4	Blue	Blue
5	White-blue	White-blue
6	Green	Green
7	White-brown	White-brown
8	Brown	Brown
	T568B	T568B

A cable that is wired the same at both ends is called a "straight-through" cable, because no pin/pair assignments are swapped.

Figure 9. RJ-45 Connector Pinout Table

RS-232 Connection

⑩ **Remote port** — Connect a host device, such as a computer or touch panel control, to the Integration Seamless Switcher via this 9-pin D connector for serial RS-232 control (see figure 10).

Pin	RS-232	Function
1	—	Not used
2	TX	Transmit data
3	RX	Receive data
4	—	Not used
5	Gnd	Signal ground
6	—	Not used
7	—	Not used
8	—	Not used
9	—	Not used

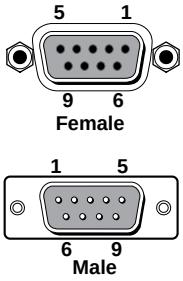


Figure 10. Remote Port Pin Assignments

Configuration

The ISS can be configured using either the front panel controls, the SIS, or the Windows Control program (see the "**Operation**" section on page 17, the "**Programming Guide**" section on page 41, the "**Switcher Software**" section on page 52, and the "**HTML Operation**" section on page 64).

Operation

This section describes:

- **Front Panel Controls and Indicators**
- **Front Panel Operations**
- **Optimizing the Video**
- **Optimizing the Audio**
- **Troubleshooting**

Front Panel Controls and Indicators

All of the switcher controls and indicators are on the front panel (see figure 11). A label window above the input buttons can be labeled with text and/or graphics. The 20 x 4 LCD display indicates the switcher status, menu selections, the data rate, and the status of additional system features.

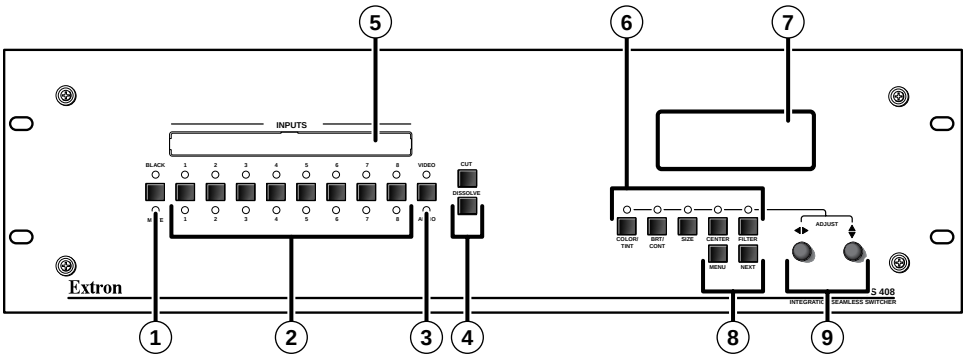


Figure 11. Integration Seamless Switcher Front Panel

Black/Mute, Input Selection, and Cut/Dissolve Controls

① **Black/Mute button and LEDs** — The Black/Mute button switches the program output to a black screen and/or muted audio. The black screen and/or mute audio is deselected when a cut or dissolve is selected to switch the preview output to the program output.

② **Input selection buttons** — The Input 1 through 8 buttons select the associated input to scale and display on the preview monitor.

Input selection LEDs — The green Input 1 through 8 LEDs above the input buttons indicate the video selection. The red Input 1 through 8 LEDs below the input buttons indicate the audio selection.

Flashing LEDs (green for video and red for audio) indicate the input selected for the preview output. Solid LEDs indicate the input selected for the program output. If there are no flashing LEDs, the same input is selected for the preview and program outputs.

③ **Video/Audio button** — The Video/Audio button selects video, audio, video and audio, or neither for input selection.

Video and Audio LEDs — The green Video LED and red Audio LED indicate whether video, audio, video and audio, or neither will be selected when you press the the Input buttons and be indicated by the Input LEDs (②).

Figure 12 shows the sequence displayed by the LEDs when you cycle through video and/or audio selection by pressing the Video/Audio button.

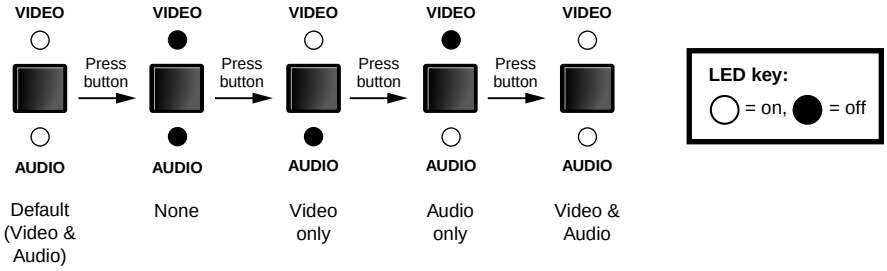


Figure 12. Video and/or Audio Selection Cycle

④ **Cut button** — Pressing the Cut button causes the ISS to immediately switch the input selected as the preview output to the program output, with no switching effects added. If black screen and/or mute audio is selected for the program output, it is deselected when a cut is selected.

Dissolve button — Pressing the Dissolve button causes the ISS to switch the input selected as the preview output to the program output using the dissolve effect. If black screen and/or mute audio is selected for the program output, it is deselected when a dissolve is selected.

⑤ **Input label panel** — This translucent panel can be removed and replaced to insert a label behind the panel. To remove the panel, insert the Phillips-head end of an Extron Tweeker or small Phillips-head screwdriver into the hole in one end of the panel, and gently slide the tab on the edge of the panel out of the recess in the switcher housing.

Input labels can be created easily with Extron's button label generator software, which is shipped with every Extron ISS, or with any Brother® P-Touch™ labeler. Each input can be labeled with names, alphanumeric characters, or even color bitmaps for easy and intuitive input and output selection (see figure 13). See the "**Button-Label Generator**" section on page 55 for details on using the label software and the "**Button Labels**" section on page 78 for blank labels.

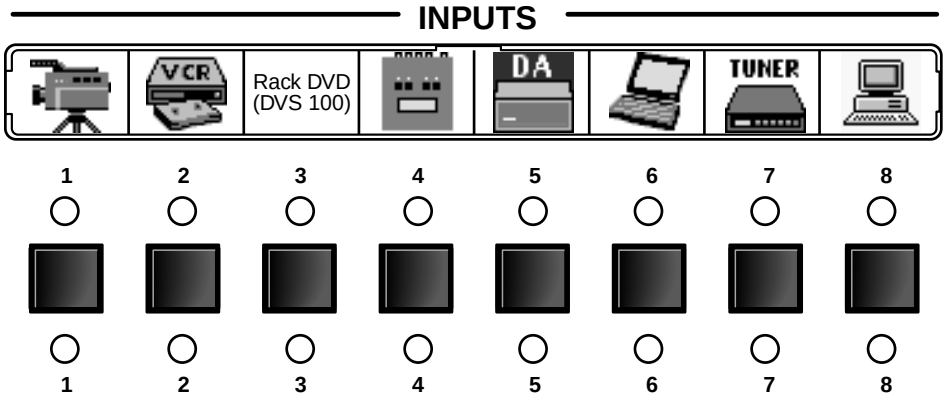


Figure 13. Sample Label

Picture Adjustment and Menu System Controls

⑥ **Picture Adjustment buttons and LEDs** — The picture adjustment buttons select individual image adjustments that are adjusted using the Adjust ◂▸ and Adjust ▴▾ knobs (⑨). The LEDs above these buttons light when the button is pressed (see "**Picture Adjustments**" on page 26).

Color/Tint control button — The Color/Tint button selects the display color and tint adjustments. The color adjustment range is from 0 to 127. The tint adjustment range is from 0 to 255.

> **NOTE:** The Color/Tint control affects only composite video and S-video inputs.

Brightness/Contrast control button — The Brightness/Contrast button selects the display brightness and contrast adjustments. The adjustment range for both brightness and contrast is from 0 to 63 (see "**Picture Adjustments**" on page 26).

Size control button — The Size button selects the display size adjustment. The adjustment range depends on the output resolution selected (see "**Picture Adjustments**" on page 26).

Center control button — The Center button selects the display centering adjustment. The adjustment range depends on the output resolution selected.

Filter control (Detail) button — The Detail button selects the display image detail (sharpness) adjustment. There are separate horizontal and vertical filters for RGB and component video. There is a single filter for S-video and composite video. The sharpness adjustment compensates for long cable runs.

- F**or RGB and component video**, the Adjust ◂▸ knob controls the horizontal filter and the Adjust ▴▾ knob controls the vertical filter. The adjustment range for the horizontal filter is from 0 to 3. The adjustment range for the vertical filter is from 0 to 7.
- **For S-video and composite video**, either Adjust knob controls the filter setting. The range of the adjustment is from 0 to 7.

⑦ **Status display** — The 20-column by 4-line LCD displays configuration menus and status information. See "**Front Panel Operations**" on the next page for details.

⑧ **Menu button** — The Menu button enters and moves through the main menu system in the ISS. See "**Front Panel Operations**" on the next page for details.

Next button — The Next button steps through the submenus in the ISS menu system. See "**Front Panel Operations**" on the next page for details.

⑨ **Adjust ◂▸ (horizontal) and Adjust ▴▾ (vertical) knobs** — The Adjust ◂▸ and Adjust ▴▾ knobs change settings when used in conjunction with the picture adjustment buttons or the menu system. Rotate these knobs to change picture settings when one of the picture adjustment buttons is selected. In the menu system, rotate these knobs to scroll through the selection options and make adjustments.

Front Panel Operations

The following paragraphs detail the power-up process and then describe input selection, preset selection, Auto-Imaging, and then details the menu system, the picture adjustments, and selection of executive mode.

Power-on Indications

Power is automatically applied when the power cord is connected to an AC source. When AC power is applied, the switcher performs a self-test that blinks all of the front panel LEDs and then lights only the LEDs for the inputs previously selected for the preview output (blinking LED[s]) and program output (solid LED[s]). The self-test also displays the model name, part number, and the firmware version in the LCD display. After approximately 2 seconds, the LCD reverts to its default display cycle, alternating between two displays: one showing the selected program and preview inputs and their rates, and the other showing the selected output rate (see figure 14). An error-free power up self-test sequence leaves all of the LEDs off, with the exception of the selected input's LED, and the LCD cycling through the default displays.

The selected preview and program inputs, the picture adjustments, and other current settings are saved in nonvolatile memory. When power is applied, the latest configuration is retrieved.

NOTE: On figure 14 and all other flowcharts in this chapter, solid lines indicate screen changes initiated by the operator. Dashed lines indicate screen changes that are the result of a timeout function.

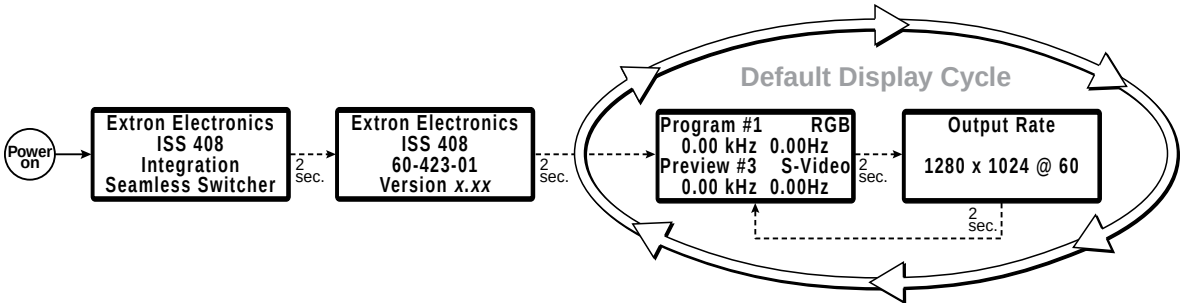


Figure 14. LCD Power Up and Default Display Cycle

Selecting an Input and Switching It to the Program Output

1. Press and release the Video/Audio button as necessary to select either video and audio, video only, or audio only (see figure 15).

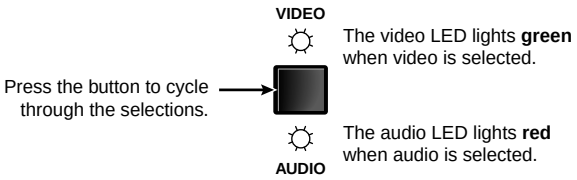

VIDEO
The video LED lights green when video is selected.
Press the button to cycle through the selections.
The audio LED lights red when audio is selected.
AUDIO

Figure 15. Selecting Video and Audio

2. Press and release an input button (see figure 16).

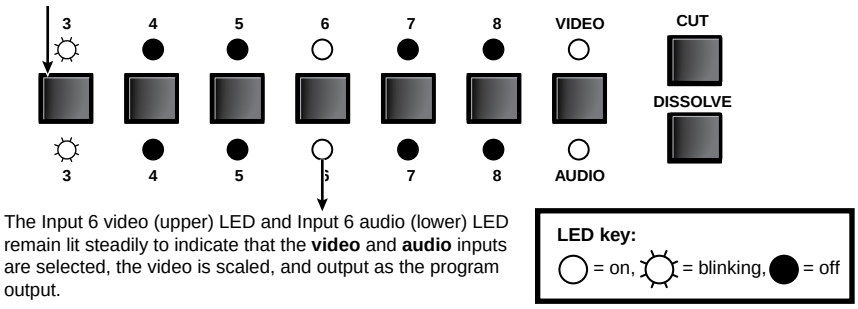

Press and release the Input 3 button.
The Input 3 video (upper) LED and Input 3 audio (lower) LED blink to indicate that the video and audio inputs are selected, the video is scaled, and output as the preview output.
3
4
5
6
7
8
VIDEO
AUDIO
CUT
DISSOLVE
The Input 6 video (upper) LED and Input 6 audio (lower) LED remain lit steadily to indicate that the video and audio inputs are selected, the video is scaled, and output as the program output.
LED key:
= on, = blinking, = off

Figure 16. Selecting an Input

3. Press and release either the Cut or Dissolve button.

Cut button — The ISS immediately switches the input selected as the preview output to the program output, with no switching effects added (see figure 17).

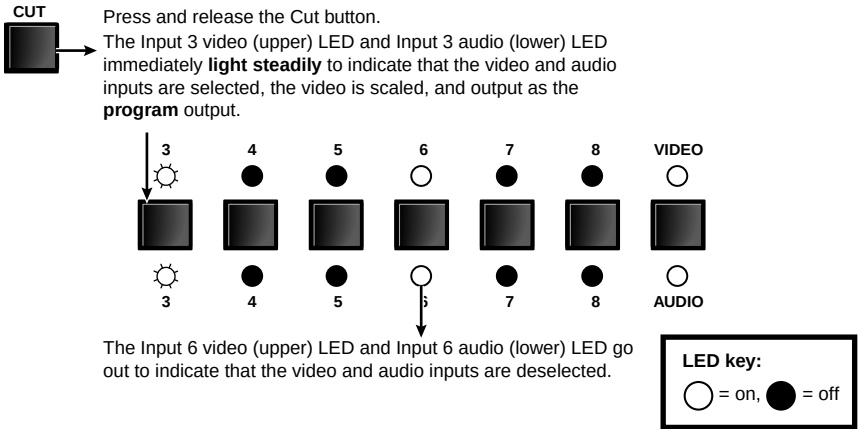

CUT
Press and release the Cut button.
The Input 3 video (upper) LED and Input 3 audio (lower) LED immediately light steadily to indicate that the video and audio inputs are selected, the video is scaled, and output as the program output.
3
4
5
6
7
8
VIDEO
AUDIO
The Input 6 video (upper) LED and Input 6 audio (lower) LED go out to indicate that the video and audio inputs are deselected.
LED key:
= on, = off

Figure 17. Cutting to the Selected Input

Dissolve button — The ISS switches the input selected as the preview output to the program output using the dissolve effect (see figure 18).

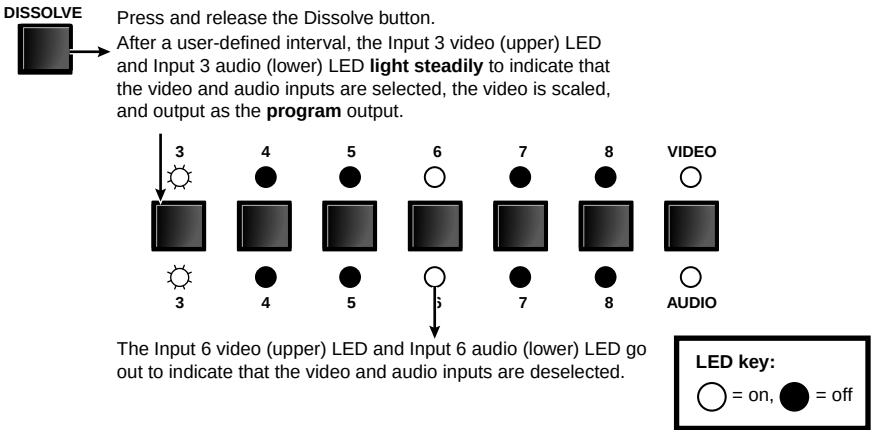

DISSOLVE
Press and release the Dissolve button.
After a user-defined interval, the Input 3 video (upper) LED and Input 3 audio (lower) LED light steadily to indicate that the video and audio inputs are selected, the video is scaled, and output as the program output.
3
4
5
6
7
8
VIDEO
AUDIO
The Input 6 video (upper) LED and Input 6 audio (lower) LED go out to indicate that the video and audio inputs are deselected.
LED key:
= on, = off

Figure 18. Dissolving to the Selected Input

Recalling a User Preset

There are three user presets per input. The presets save color, tint, contrast, brightness, detail, sizing, and centering settings. See **User Presets menu**, on page 25, to save and erase presets. Cycle through and recall these memories by repeatedly pressing the appropriate input button. The LCD panel identifies the recalled preset (see figure 19).

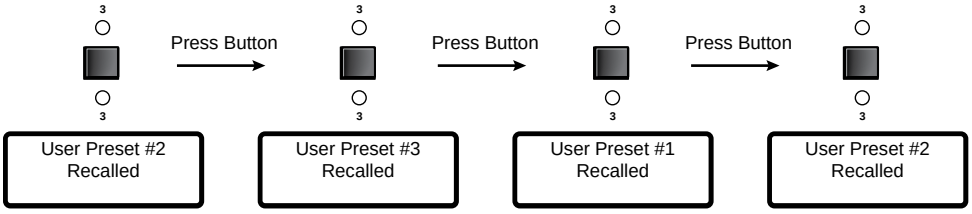


Figure 19. Recalling User Presets

Auto Imaging an Input

The auto imaging feature automatically sizes and centers the selected input to fill the screen. Command the auto imaging feature for a specific input by pressing and **holding** the appropriate input button until the LCD displays the message **Auto Image Input #*n***. Release the input button then press and release the input button again. The LCD displays **AutoSizing and Centering Please Wait...** until the operation is complete.

Alternatively, using the menu system, you can set this feature to apply the Auto Image adjustments to every input as it is selected (see **Auto Imaging and Auto Memories submenu**, on page 23).

Menu System Overview

Figure 20 shows a flowchart of the main menus in the menu system.

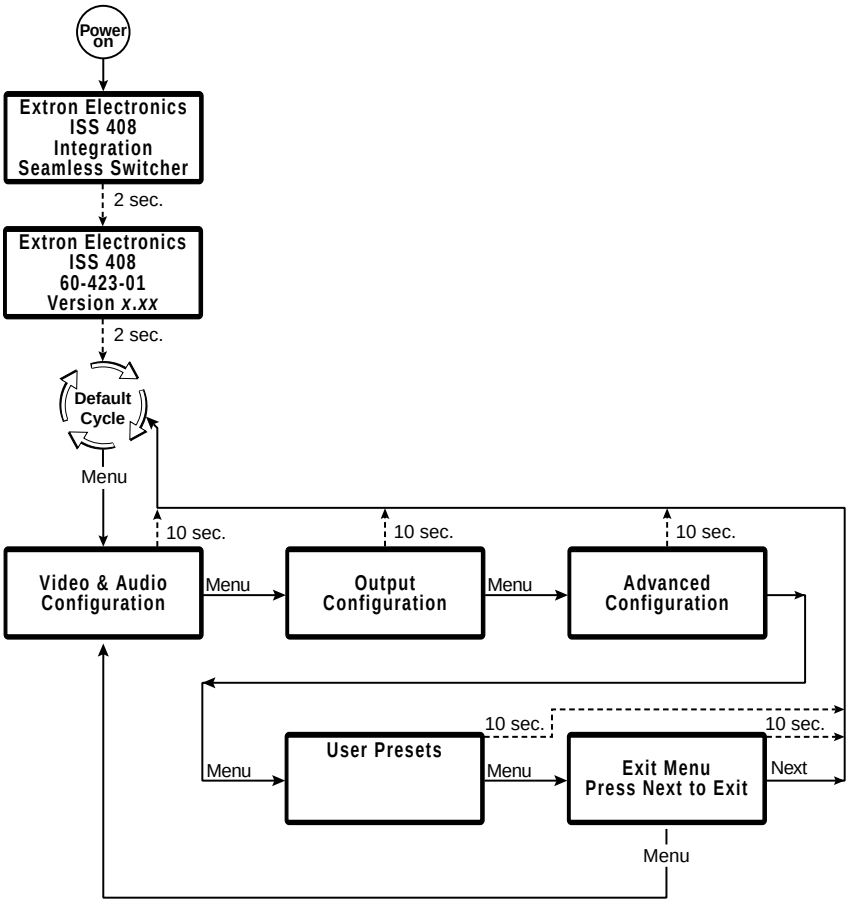


Figure 20. Menu System Flowchart

- **Menu button** — Press the Menu button to activate the menu system and to scroll through the five main menus.
- **Next button** — Press the Next button to move between the submenus of a selected main menu, to activate one for viewing or configuration, and to save a selection. Pressing the Next button during input configuration causes the current input's number and format type to be displayed on the LCD.
- **Adjust ◂▸ and Adjust ▴▾ knobs** — When a submenu is active, rotate the Adjust ◂▸ knob and Adjust ▴▾ knob to scroll through the submenu options and select a setting. Refer to the flowcharts in this chapter and to specific sections for explanations on knob adjustments.

NOTES:

- If you press the Menu button while a main menu or a submenu is active, the next main menu becomes active. For example, the display changes from the Video & Audio Configuration main menu or the Input Configuration submenu to the Output Configuration main menu.
- To return to the default screens, let the switcher remain idle for 10 seconds until the selected screen times out; or press the Menu button until the Exit Menu appears, then press the Next button.
- From any menu or submenu, after 10 seconds of inactivity, the ISS saves all adjustment settings and times out to the default LCD display cycle.

Video & Audio Configuration menu

Figure 21 is a flowchart that shows an overview of the Video and Audio Configuration menu and the available settings.

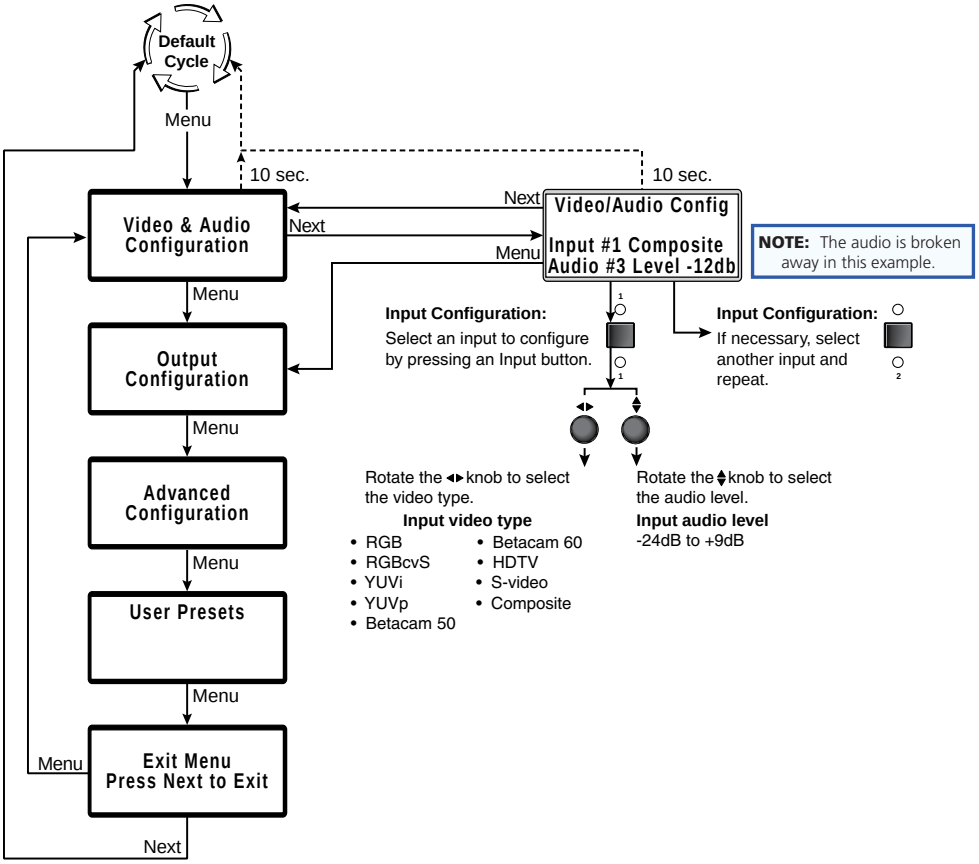


Figure 21. Video and Audio Configuration Menu Flowchart

Input Configuration submenu

Select an input to configure by pressing and releasing an input button. Rotate the Adjust ◂▸ knob while in the Input Configuration submenu to select the correct video format (RGB, RGBcvS, YUVi, YUVp, Betacam 50, Betacam 60, HDTV, S-video, or composite video) for the selected input. Rotate the Adjust ▴▾ knob to select the audio gain or attenuation value, from –24 dB to +9 dB. The defaults for each input are RGB video and a 0 dB audio level.

Output Configuration menu

Figure 22 is a flowchart that shows an overview of the Output Configuration menu, the submenus, and the available settings.

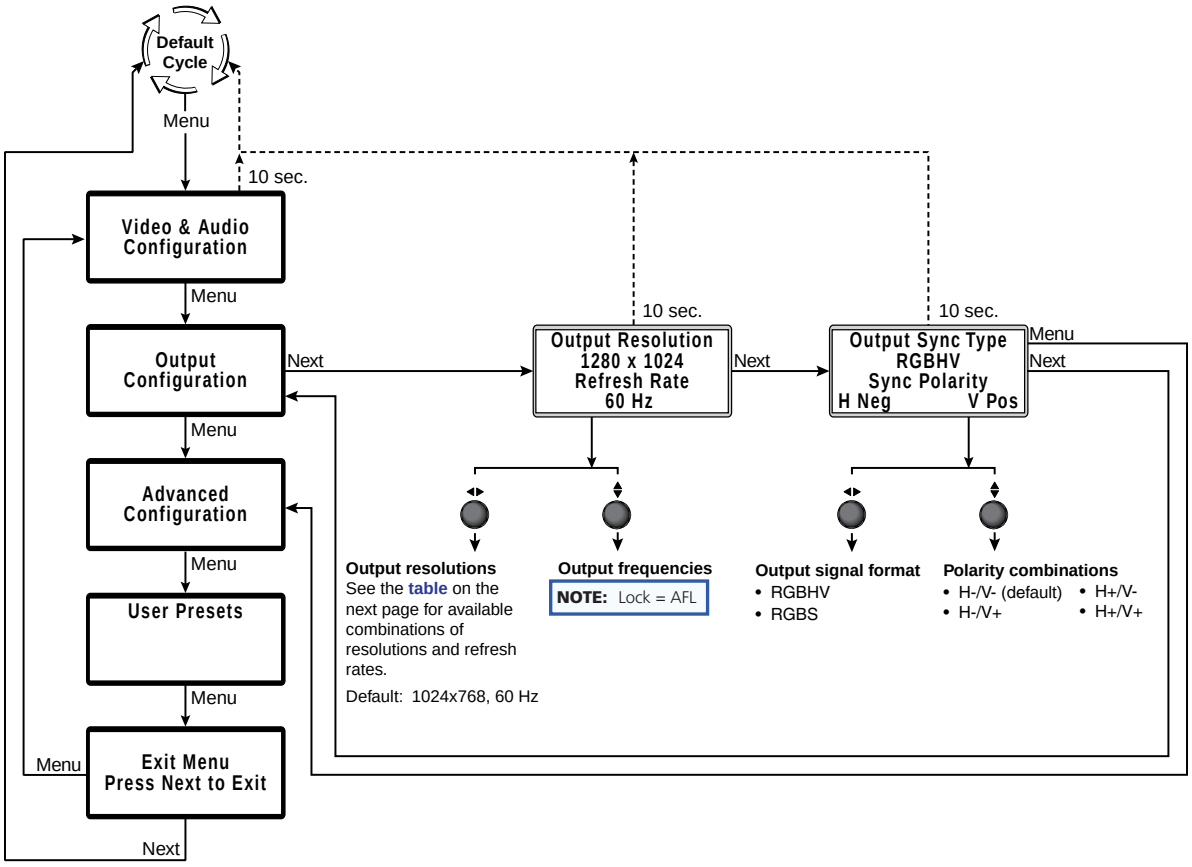


Figure 22. Output Configuration Menu Flowchart

Output Resolution submenu

Rotate the Adjust ◂▸ knob while this submenu is active to select one of the available output resolutions.

Rotate the Adjust ▴▾ knob while in this submenu to select one of the available refresh (vertical scanning) rates. Selecting Lock enables the Extron Accu-RATE Frame Lock (AFL) feature. Accu-RATE Frame Lock eliminates image tearing and other artifacts of scaling motion video by eliminating frame rate conversion. It exactly matches the output rate of the ISS to the frame rate of input 1. Select this feature if you will be using motion video sources with a display that is capable of a variety of refresh rates. AFL is compatible with 50 Hz and 60 Hz only.

The default resolution and rate is 1024 x 768 @ 60 Hz.

Resolution	50 Hz	56 Hz	60 Hz	75 Hz	85 Hz	Lock at 50/60 Hz†	Actual DVI output
640 x 480	●		●	●		●	1024 x 480
800 x 600	●		●	●		●	1024 x 600
832 x 624			●	●		●	1024 x 624
848 x 480			●			●	1024 x 480
852 x 480			●			●	1024 x 480
1024 x 768*	●		●	●	●	●	1024 x 768
1280 x 768*	●	●	●			●	1280 x 768
1200 x 800*	●		●			●	1200 x 800
1280 x 1024*	●		●				1280 x 1024
1360 x 765*			●			●	1360 x 765
1365 x 768*	●		●			●	1365 x 768
1366 x 768*			●			●	1366 x 768
1365 x 1024			●			●	1280 x 1024
1400 x 1050*	●		●			●	1400 x 1050
576p HDTV*	●					●	720 x 576
720p* HDTV @ 60 Hz only			●			●	1280 x 720
1080p HDTV @ 60 Hz only			●			●	1280 x 1080
1080i HDTV	●		●			●	1280 x 540

* Native DVI output resolution

† The output refresh rate is auto-selected, based on the video refresh rate of input 1.

NOTES:

- For output resolutions with less than 1024 pixels horizontally, the optional DVI output is limited to a true horizontal resolution of 1024 pixels. The vertical resolution is the selected vertical resolution. For these resolutions, the ISS DVI output is 1024 x {selected vertical size}. For example, if the output resolution is set to 640 x 480, the DVI output card's actual resolution is 1024 × 480.
- For the 1365 x 1024, 1080p, and 1080i output resolutions, the optional DVI output is limited to a true horizontal resolution of 1280 pixels. For these resolutions, the ISS DVI output is 1280 x {selected vertical size}. For example, if the output resolution is set to 1080p, the DVI output card's actual resolution is 1280 x 1080.
- The DVI card outputs all other selected resolutions normally.
- Resolutions marked with an asterisk (*) in the table above are native DVI outputs; the DVI output fully supports the selected horizontal and vertical resolution. The DVI output resolution for these rates exactly matches the analog resolution.

Sync Type and Polarity submenu

Rotate the Adjust ◂▸ knob while in this submenu to select the output video type (RGBHV or RGBS).

The display or projector may require a particular combination of horizontal (H) and vertical (V) sync signal polarities. Select the appropriate combination of positive or negative H and V sync by rotating the Adjust ▴▾ knob.

Advanced Configuration menu

Figure 23 is a flowchart that shows an overview of the Advanced Configuration menu, the submenus, and the available settings.

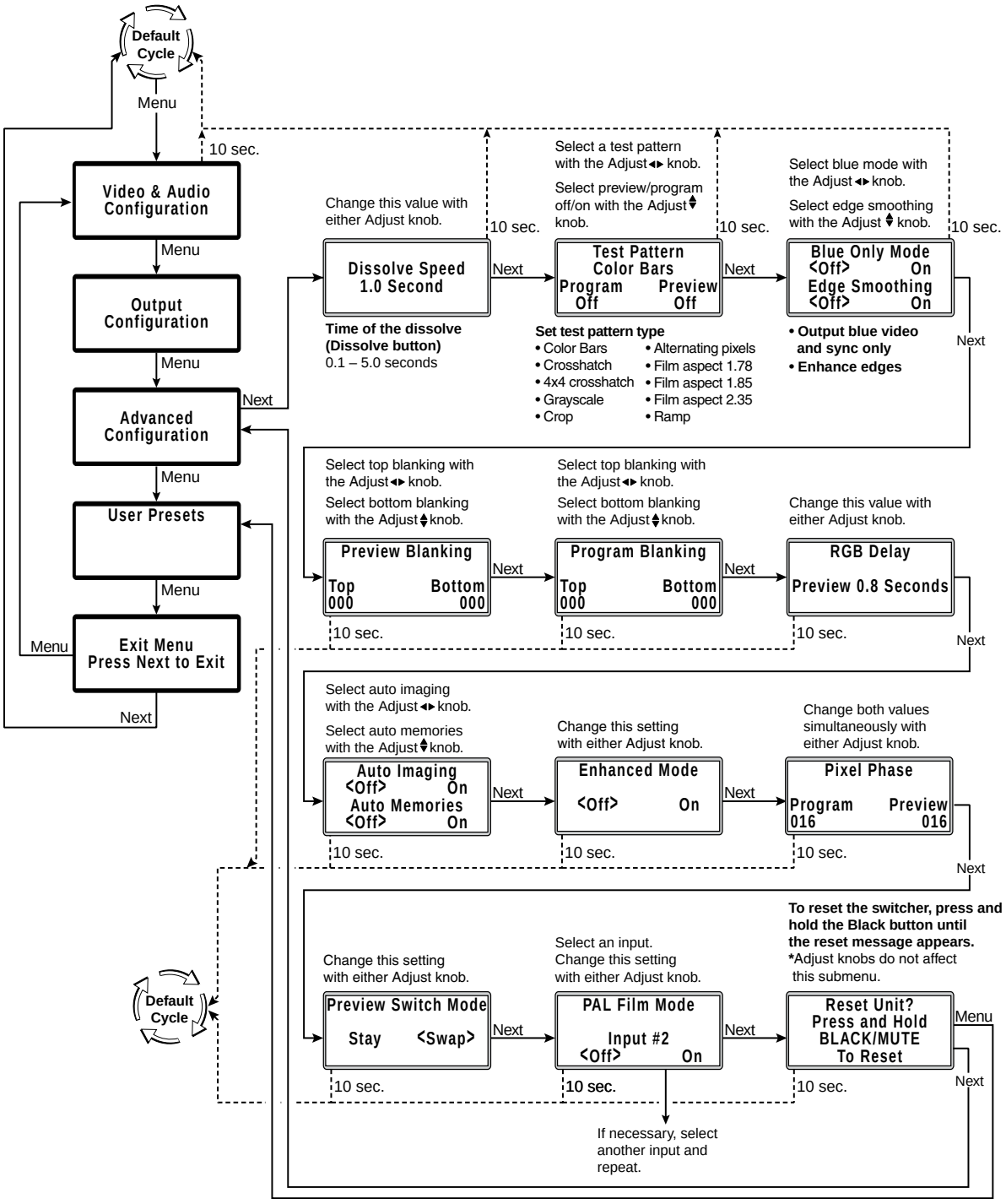


Figure 23. Advanced Configuration Menu Flowchart

Dissolve Speed submenu

The Dissolve Speed submenu displays and allows you to set the duration of the dissolve effect when switching the preview output to the program output.

Use either the Adjust ◂▸ knob or the Adjust ▴▾ knob to select the dissolve speed from 0.1 seconds to 5.0 seconds in 0.1 second steps. The default is 1.0 seconds.

Test Pattern submenu

The Test Pattern submenu lets you select from among several test patterns and assigns the selected pattern to an output. The test patterns are helpful when you are adjusting the connected displays for color, convergence, focus, resolution, contrast, grayscale, and aspect ratio.

Use the Adjust ◂▸ knob to select a test pattern. The options are: Color Bars, crosshatch, 4 x 4 crosshatch, grayscale, crop, alternating pixels, film aspect ratios 1.78, 1.85, 2.35, and ramp.

Use the Adjust ▴▾ knob to assign the output(s) for the selected test pattern. Select among neither output (both off), the preview output, the program output, or both outputs.

Blue-Only Mode and Edge Smoothing submenu

The Blue-Only Mode and Edge Smoothing submenu lets you turn the blue mode and edge smoothing features on and off. Blue-only mode is helpful in the setup of the color and tint of the incoming video signal. In the blue-only mode, only the sync and blue video signals are passed to the display. Edge enhancement mode smooths edges of a picture by minimizing the differences between pixels.

Use the Adjust ◂▸ knob to turn blue-only mode On or Off. The default is Off.

Use the Adjust ▴▾ knob to turn edge enhancement mode On and Off. The default is Off.

Preview and Program Blanking submenus

The Preview Blanking submenu and Program Blanking submenu allow you to adjust the top and bottom line blanking on the preview and program monitors within a range of 0 to 200 lines. During scaling, captioning and tapehead switching in the video's blanking area may show up as picture noise. Using blanking, you can add black lines at the top and bottom edges of the image to eliminate edge noise.

Use the Adjust ◂▸ knob to increase or decrease the top line blanking. The default is 0 lines.

Use the Adjust ▴▾ knob to increase or decrease the bottom line blanking. The default is 0 lines.

RGB Delay submenu

The RGB Delay submenu displays and lets you set the RGB delay when switching a selected input to the preview output. With RGB delay, sync is never removed from the preview display. Rather, the ISS blanks the RGB (video) outputs while the scaler locks to the new sync, and then switches the RGB signals. This allows a brief delay for the displays to adjust to the new sync timing before displaying the new picture, which appears without glitches. RGB delay is also known as Triple-Action Switching™ or video mute switching.

Use either the Adjust ◂▸ knob or the Adjust ▴▾ knob to select the blanking period (RGB delay time) from 0 seconds to 5 seconds in 0.1 second steps. The default is 0.2 seconds.

Auto Imaging and Auto Memories submenu

The Auto Imaging and Auto Memories menu provides a means to turn the auto imaging and auto presets features on or off globally.

If auto imaging is set to on, the ISS automatically sizes and centers the selected input to fill the screen when a new frequency is input. If auto imaging is set to off, the ISS automatically sizes and centers the selected input only when it is commanded using the input button (see "**Auto imaging an input**, on page 16). Rotate the Adjust ◂▸ knob to toggle auto imaging on or off for all input selections.

The auto memories feature saves and recalls centering, sizing, and filtering information, based on the input frequency. Auto memory settings may conflict with user preset settings. When you use a control system to switch inputs and then recall a user memory, the delay in recalling the auto memory settings could result in the recalled auto memory settings overwriting the recalled user memory settings. To prevent this conflict, turn auto memories off. Rotate the Adjust ▴▾ knob to toggle auto memories on or off.

Enhanced Mode submenu

The Enhanced Mode submenu provides a means to turn enhanced mode on or off. Enhanced mode is an automatic gain control for S-video or composite video input signals scaled and applied to the program output. If the input signal level is too weak, the signal gain is increased; if the input signal level is strong, the signal gain is decreased.

Use either the Adjust ◂▸ or the Adjust ▴▾ knob to select among enhanced mode off or on for the program output. The default is Off.

NOTE: Enhanced mode is effective only for S-video and composite video input signals.

Pixel Phase submenu

The Pixel Phase submenu displays and lets you set the pixel phase, which is the timing of the digital scaler's sampling. Sampling at the optimum pixel phase results in a brighter scaled output.

Use either the Adjust ◂▸ or the Adjust ▴▾ knob to select the pixel phase for both outputs simultaneously from 0 to 31. The default is 16.

Preview Switch Mode submenu

The Preview Switch Mode submenu lets you set the way the preview output responds to the cut or dissolve operation.

- **Stay mode** — When you initiate either a cut or dissolve operation, the video and audio signals on the preview output are applied to the program output (see **figure 24** on the next page) and also continue to be applied to the preview output until another input is selected.

  The video input switches between the switcher's two internal scalers, resulting in a switching report being issued on the RS-232 port (see "**Switcher-Initiated Messages**" on page 36).

- **Swap mode** — When you initiate either a cut or dissolve operation, the preview and program outputs are swapped (see **figure 24**). The video and audio signals on the preview output are applied to the program output. The video and audio signals that had been applied to the program output are applied to the preview output.

  Each of the switcher's two internal scalers retains the same video inputs; only the outputs are swapped. No switching report is issued on the RS-232 port.

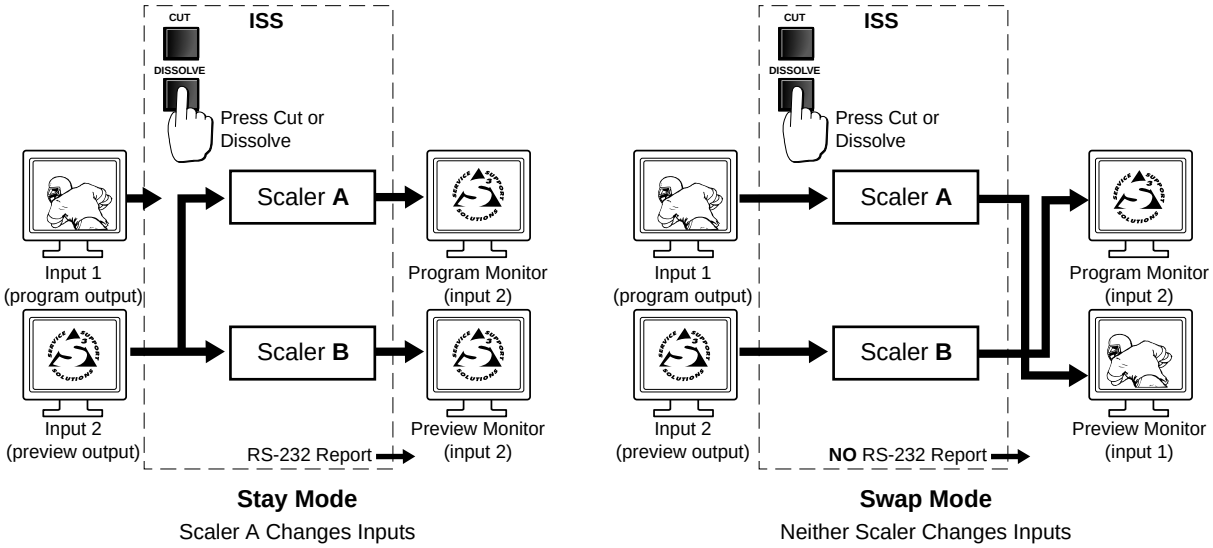


Figure 24. Stay Mode and Swap Mode

Use either the Adjust ◂▸ knob or the Adjust ▴▾ knob to select Stay or Swap.

PAL Film Mode submenu

The PAL Film Mode submenu lets you turn PAL film mode (2:2 pulldown detection) on and off for the selected input. The PAL film mode should be used for a video source that is PAL video that originated from film. PAL film mode applies video processing algorithms that optimize the conversion of video that was made with the 2:2 pulldown (PAL video from film) process.

Use either the Adjust ◂▸ knob or the Adjust ▴▾ knob to select On or Off. Select other inputs as necessary to configure.

Reset submenu

The Reset submenu resets the ISS 408 to the default values. The front panel reset performs the same functions as the Esc zXXX↵ SIS command on page 47.

Reset the switcher by pressing and **holding** the Black/Mute button while this submenu is active. The LCD displays **Unit Reset to Factory Defaults** when the reset is complete. Release the Black/Mute button.

User Presets menu

Figure 25 is a flowchart that shows an overview of the User Presets menu, the Save Preview Preset and Erase Preview Preset submenus, and the available settings.

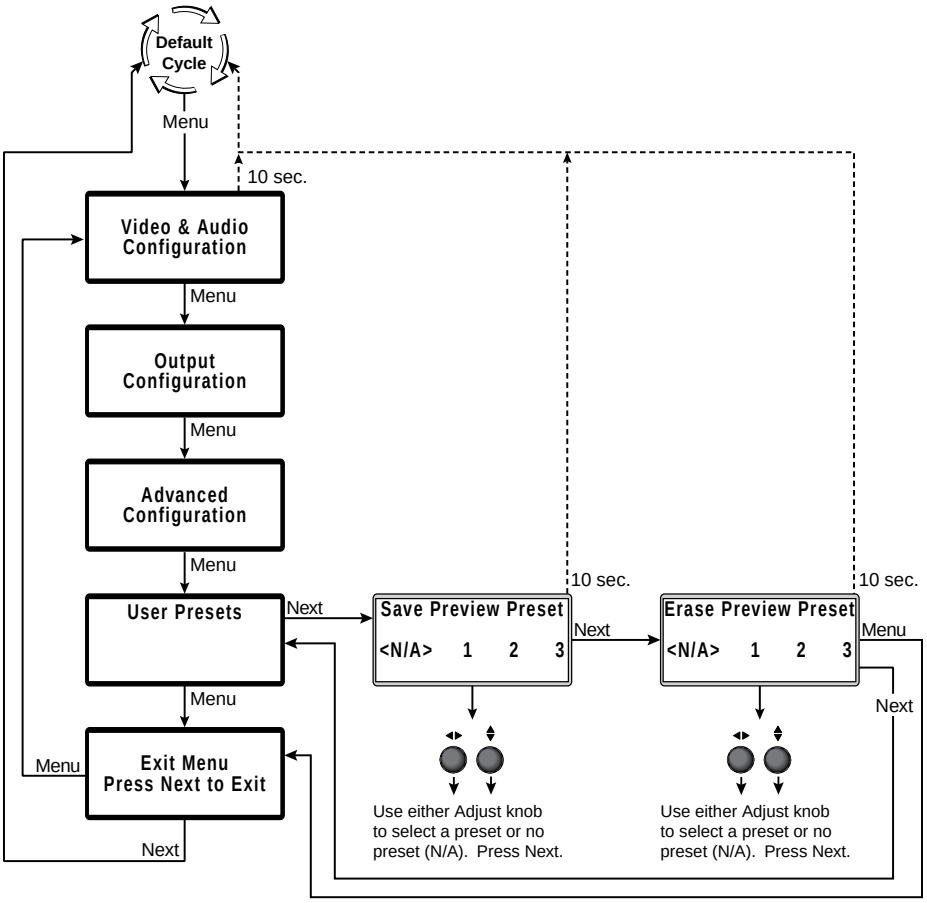


Figure 25. User Presets Menu Flowchart

Save Preview Preset submenu

Rotate either the Adjust ▲▼ or the Adjust ◀▶ knob while in the Save Preview Preset submenu to highlight (< >) one of three memory presets for the selected input or to highlight N/A for no preset. Press the Next button to save the current settings to the selected preset. Select N/A and press the Next button to exit without saving the settings.

User presets are are saved values of the current color, tint, contrast, brightness, detail, sizing, and centering settings. Presets are saved in nonvolatile memory; when the ISS is powered down and later powered back up, the settings are available for selection. Saving the settings to a preset number overwrites the settings previously written to that preset number.

NOTE: The color, tint, contrast, brightness, detail, sizing, and centering settings are tailored for the selected output rate. If you change the output rate and then recall a preset for the earlier rate, the adjustments recalled in the preset have no effect on the video output. However, if you then change back to the earlier output rate, the effects of the adjustments appear on the screen if they were not overwritten for the old output rate.

User presets are recalled using the Input buttons. See **Recalling a user preset**, on page 16, for instructions on recalling a user preset.

Erase Preview Presets submenu

Rotate either the Adjust ▲▼ or the Adjust ◄► knob while the Erase Preview Presets submenu is active to highlight (< >) one of three user presets to erase or to highlight N/A for no preset. Press the Next button to erase the user preset. Highlight N/A and press the Next button to exit without erasing the presets.

Exit menu

From the Exit menu (see figure 26), press the Next button to return to the default display cycle, or press the Menu button to return to the Video & Audio Configuration menu.

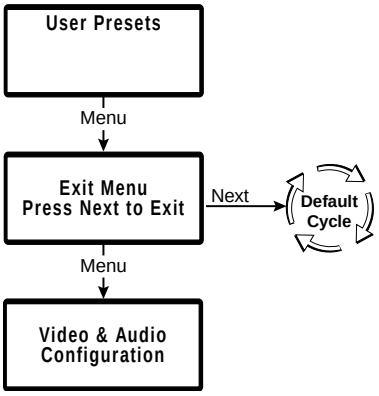
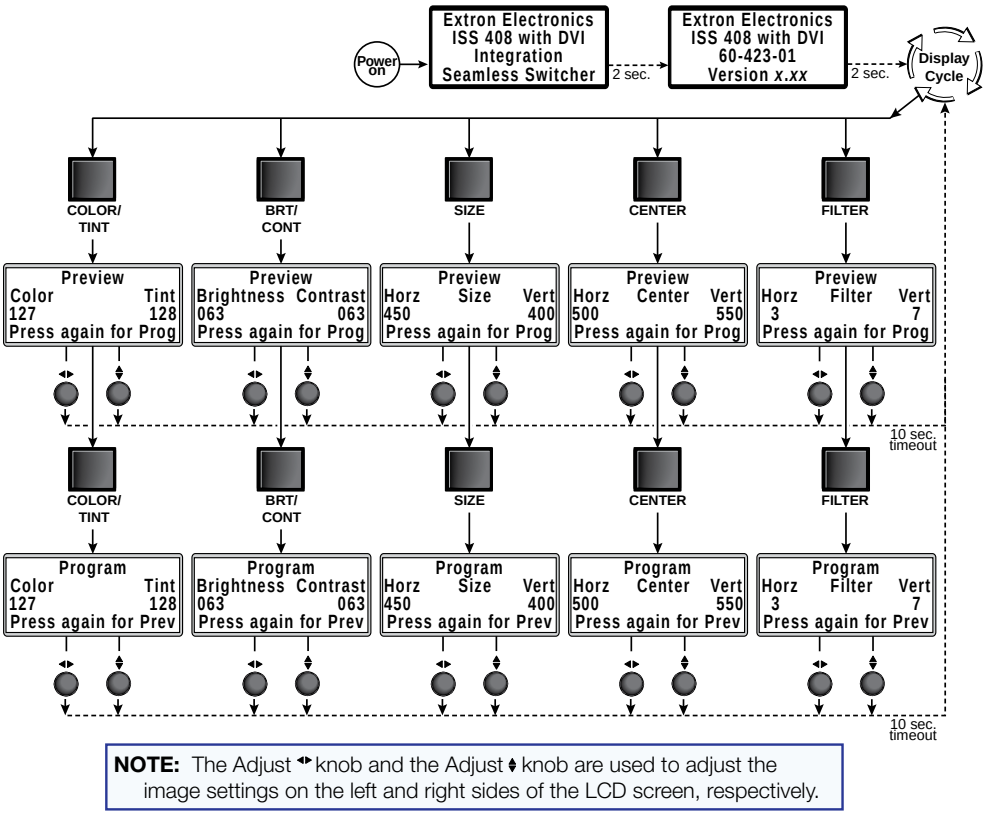


Figure 26. Exit Menu Flowchart

Picture Adjustments

The picture adjustments allow you to fine tune the image quality of the selected input. When you press one of the Picture Adjustments buttons (Color/Tint, Brightness/Contrast, Size, Center, or Filter) once, the corresponding image adjustment menu for the preview image appears on the LCD screen. Press the button again, and the corresponding image adjustment menu for the program image appears. In either screen, adjustments can then be made by rotating the Adjust ◄► knob or the Adjust ▲▼ knob. Picture adjustment settings are stored in nonvolatile memory; when the switcher is powered down and powered up, the settings are restored.

Adjust an image for centering, sizing, brightness, contrast, color, tint, zoom, or detail as follows (see figure 27).


Power on
Extron Electronics ISS 408 with DVI Integration Seamless Switcher
2 sec.
Extron Electronics ISS 408 with DVI 60-423-01 Version x.xx
2 sec.
Display Cycle
COLOR/ TINT
BRT/ CONT
SIZE
CENTER
FILTER
Preview Color Tint 127 128 Press again for Prog
Preview Brightness Contrast 063 063 Press again for Prog
Preview Horz Size Vert 450 400 Press again for Prog
Preview Horz Center Vert 500 550 Press again for Prog
Preview Horz Filter Vert 3 7 Press again for Prog
10 sec. timeout
COLOR/ TINT
BRT/ CONT
SIZE
CENTER
FILTER
Program Color Tint 127 128 Press again for Prev
Program Brightness Contrast 063 063 Press again for Prev
Program Horz Size Vert 450 400 Press again for Prev
Program Horz Center Vert 500 550 Press again for Prev
Program Horz Filter Vert 3 7 Press again for Prev
10 sec. timeout

NOTE: The Adjust ◂▸ knob and the Adjust ▴▾ knob are used to adjust the image settings on the left and right sides of the LCD screen, respectively.

Figure 27. Picture Adjustments Flowchart

1. Press the desired input button to select the input to adjust.

   NOTES:

   - The adjustments are made to the input signal as it is switched to the output (preview or program) shown in the LCD only. The adjustments do not affect the same input switched to the other output.
   - **Color** adjustments are available only for component video, S-video, and composite video inputs.
   - **Tint** adjustments are available only for S-video and composite video inputs.

2. Press the appropriate picture adjustment button: color and tint, brightness and contrast (Brt/Cont), sizing (Size), centering (Center), or filter. The LCD display shows the name of the adjustment and the current setting value.

3. Rotate the Adjust ◂▸ knob or the Adjust ▴▾ knob to vary the settings within the following adjustment ranges:

   NOTE: The Adjust knobs have no mechanical limits to their rotation.

   - **Color/Tint**: Color adjusts within a range of 0 to 127.
     Tint adjusts within a range of 0 to 255.
   - **Brightness/Contrast**: The range for both adjustments is 0 to 63.
   - **Size**: Observe the display and turn the Adjust ◂▸ knob to increase or decrease the horizontal size of the image. Turn the Adjust ▴▾ knob to increase or decrease the vertical size of the image. The adjustment range depends on the selected output resolution.

- **Center**: Observe the display and turn the Adjust ◂▸ knob to center the image horizontally or the Adjust ▴▾ knob to center the image vertically. The adjustment range depends on the selected output resolution.
  - **Horizontal and vertical filter (RGB or component video input):**

    Horizontal (Horz) adjusts within a range of 0 to 3.
    Vertical (Vert) adjusts within a range of 0 to 7.
  - **Filter (S-video and composite video input):**

    Either knob adjusts within a range of 0 to 7.

4. Repeat steps 2 and 3 for each image adjustment to be made for that input.

Front Panel Security Lockout (Executive Mode)

The front panel security lockout limits the operation of the Integration Seamless Switcher from the front panel. When the switcher's front panel is locked, all of the front panel functions are disabled except for input selection, black/mute, cut, and dissolve.

To toggle the front panel lock on and off, press and **hold** the Color/Tint and Center buttons for approximately 2 seconds (see figure 28). The LCD displays **Executive Mode Enabled** or **Executive Mode Disabled** to indicate the mode. Release the buttons. The LCD also displays **Executive Mode Enabled.** if you push a locked out button when the switcher's front panel is locked.

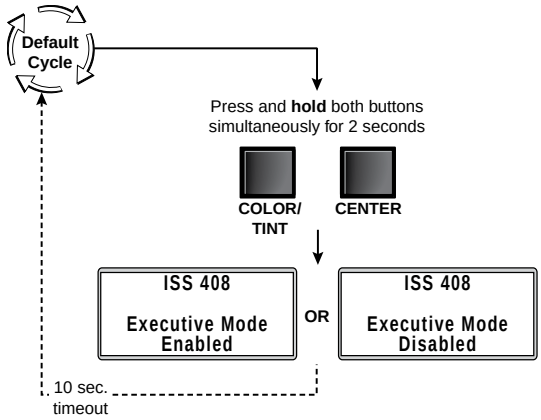


Figure 28. Front Panel Security Lockout Flowchart

IP Information

To set up the ISS for operation via its Ethernet port, you need to know and be able to change the IP address. One way to do this is via the IP address and hardware address screen.

To access the IP address and hardware address screen, press and **hold** the Color/Tint and Detail buttons while you apply power to the ISS (see figure 29). When the ISS is finished initializing, it displays both addresses.

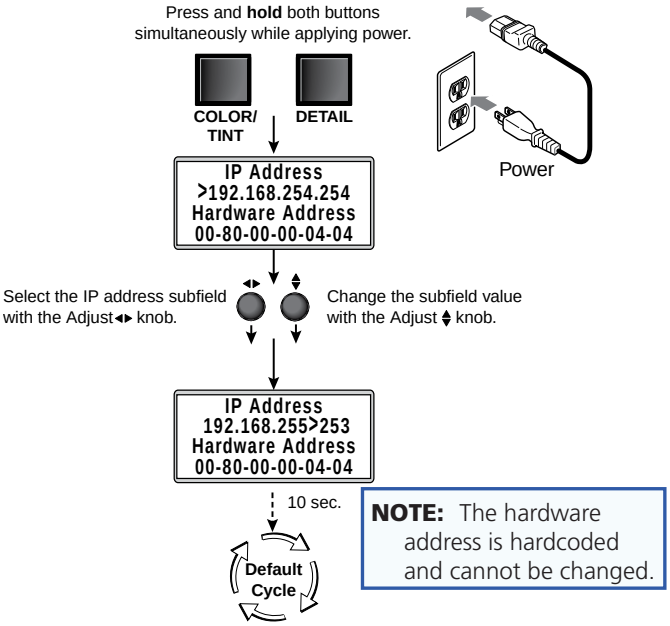


Figure 29. IP Information Flowchart

If you need to change the IP address, use the Adjust ◂▸ knob to select the desired subfield. Rotate the Adjust ▲▼ knob to change the value. Repeat the adjustment for other subfields as required.

Valid IP addresses consist of four 1-, 2-, or 3-digit numeric subfields separated by dots (periods). Each field can be numbered from 000 through 255. Leading zeroes, up to three digits total per field, are optional. Values of 256 and above are invalid.

NOTES:

- If the local system administrators have not changed the value, the factory-specified default, 192.168.254.254, is the correct value for this field.
- The hardware address is hard-coded and cannot be changed.

Optimizing the Video

Perform the following steps, in sequence, after you have installed the ISS. This procedure will help you to configure the switcher for the best settings for your display environment. In a multi-screen environment, perform this procedure for each display.

See "**Advanced Configuration menu**," on page 21, to select and output a test pattern and to select and output blue-only video.

See "**Picture Adjustments**," on page 26, to make adjustments to the picture quality.

See "**User Presets menu**," on page 25, to save presets.

1. **If you are using a digital display**, such as an LCD or DLP projector, use the alternating pixels test pattern as a reference to adjust the phase and dot clock on the display devices. Proceed to step 3.

   If you are using a CRT display, use the cross hatch test pattern as a reference to converge the display.

2. Set the ISS to output either the crop test pattern for 4:3 video or the appropriate aspect ratio test pattern.

3. Use the display's positioning controls to position the image so that you can see all sides of the test pattern on the display.

   NOTE: For the best results of this optimizing procedure, do not use the ISS centering controls to position the image.

4. Select an input. Use the ISS's size and center functions to fill the crop or aspect ratio test pattern.

   NOTES:

   - If the input source is a DVD, set the DVD player to output a 16:9 aspect ratio before sizing the image using the ISS's size function to correct the aspect ratio. See "Setting up a DVD source", below.
   - When you are sizing and centering a letterbox movie video source, increasing the brightness on the ISS makes it easier to see the top and bottom of the active video.

5. If the input source is RGB, use the horizontal and vertical detail adjustments to increase the sharpness.

6. For S-video and composite video inputs, set the ISS to output blue-only video and to output the Color Bars test pattern. Using the blue Color Bars as a reference, use the ISS's color and tint controls to adjust the video's color and tint.

7. For RGB video inputs, set brightness and contrast levels (see "**Picture adjustments**," on page 26).

8. Save this setting into one of the user memories using the User Presets menu (see "**User Presets menu**,"on page 25).

Setting Up a DVD Source

To get the best results when using a DVD as a video source, Extron recommends that the DVD player itself be set up to output an aspect ratio of 16:9 and not 4:3. Because all DVDs are mastered as 16:9, having them set up for anything else causes the player to internally scale and compress the signal. The DVD player's scaling and compression defeats the advantage of having 3:2 pulldown detection in the ISS.

All sizing adjustments to correct aspect ratio should be done using the ISS.

To change the output aspect ratio of most DVD players:

1. Enter the DVD player's setup or action menu while the disc is stopped.
2. Select the 16:9 aspect ratio.

Optimizing the Audio

Each individual input audio level can be adjusted within a range of –24 dB to +9 dB, so there are no noticeable volume differences between sources and for the best headroom and signal-to-noise ratio. Adjust the audio gain and attenuation as follows:

1. Connect audio sources to all desired inputs and connect the audio outputs to output devices such as audio players (see "**Input connections**" on page 6, and "**Standard output connections**" on page 8). For best results, wire all of the inputs and the outputs unbalanced.
2. Power on the audio sources, the switcher, and the audio players.
3. Switch among the inputs (see "**Selecting an input and switching it to the program output**" on page 14), listening to the audio with a critical ear or measuring the output audio level with test equipment, such as a VU meter.
4. As necessary, adjust the audio level of each input (see "**Video and Audio Configuration menu**" on page 18) so that the output level is approximately the same for all selected inputs.

Troubleshooting

The following tips may help you in troubleshooting.

- Some symptoms may resemble others, so you may want to look through all of the examples before attempting to solve the problem.
- Be prepared to backtrack in case the action taken does not solve the problem.
- It may help to keep notes and sketches in case the troubleshooting process gets lengthy. This will also give you something to discuss if you call for technical support.
- Try simplifying the system by eliminating components that may have introduced the problem or made it more complicated.
- **For sync-related problems**: Portable digital projectors are designed to operate close to the video source. Sync problems may result from using long cables or from improper termination. A sync adapter, such as Extron's ASTA (active sync termination adapter), may help solve these problems.
- **For LCD and DLP projectors and plasma displays**: In addition to the sync-related information above, check the user's manual that came with the projector for troubleshooting tips, as well as for settings and adjustments. Each manufacturer may have its own terms, so look for terms like "auto setup," "auto sync," "pixel phase," and "tracking."

General Checks

1. Ensure that all devices are plugged in and powered on. The switcher is receiving power if the LCD is displaying the default display cycle.
2. Ensure that an active input is selected on the switcher.
3. Ensure that the proper signal format is supplied.
4. Check the cabling and make corrections as necessary.
5. Call the Extron S3 Sales & Technical Support Hotline if necessary.

Specific Problems

The table below shows some common operating problems and their solutions.

Problem	Cause	Solution
No image appears.	The input signal is incompatible with the ISS.	Connect an input device that is compatible with the ISS.
	The input is improperly configured.	Use the Video & Audio Configuration submenu to select the correct input format.
	Freeze mode was entered via an SIS command when the image was black.	Deactivate freeze mode via an SIS command.
	The scaled output rate is too high for the display.	Change the scaled output to a compatible resolution
The image is flashing	The scaled output rate is too high for the display.	Change the scaled output to a compatible resolution.
The image is too soft.	The detail level needs to be changed.	Use the Filter button to change the detail level.

Programming Guide

This section describes:

- **RS-232 Link**
- **Ethernet Link**
- **Switcher-Initiated Messages**
- **Host-to-Switcher Instructions**
- **Switcher Error Responses**
- **Using the Command and Response Table**

RS-232 Link

The switcher's rear panel Remote port 9-pin D female connector (see figure 30) can be connected to the RS-232 serial port output of a host device, such as a computer running the HyperTerminal utility or a control system. This connection makes software control of the switcher possible.

Pin	RS-232	Function
1	—	Not used
2	TX	Transmit data
3	RX	Receive data
4	—	Not used
5	Gnd	Signal ground
6	—	Not used
7	—	Not used
8	—	Not used
9	—	Not used

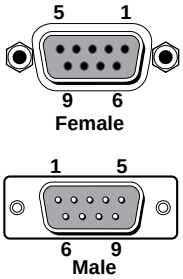


Figure 30. Remote Connector Pin Arrangement

The protocol is 9600 baud, 8-bit, 1 stop bit, no parity, and no flow control.

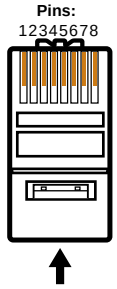
Ethernet Link

The rear panel Ethernet connector on the switcher can be connected to the an Ethernet LAN or WAN. This connection makes SIS control of the switcher possible using a computer connected to the same LAN or WAN.

Ethernet Connection

The cable can be terminated as either a patch cable or a crossover cable (see figure 31) and must be properly terminated for your application:

- **Patch (straight) cable** — Connection of the ISS to an Ethernet hub, router, or switcher that also hosts a controlling computer
- **Crossover cable** — Direct connection between the ISS and a computer



Crossover Cable

Pin	End 1 Wire color	End 2 Wire color
1	White-green	White-orange
2	Green	Orange
3	White-orange	White-green
4	Blue	Blue
5	White-blue	White-blue
6	Orange	Green
7	White-brown	White-brown
8	Brown	Brown
	T568A	T568B

A cable that is wired as T568A at one end and T568B at the other (Tx and Rx pairs reversed) is a "crossover" cable.

Straight-through Cable

Pin	End 1 Wire color	End 2 Wire color
1	White-orange	White-orange
2	Orange	Orange
3	White-green	White-green
4	Blue	Blue
5	White-blue	White-blue
6	Green	Green
7	White-brown	White-brown
8	Brown	Brown
	T568B	T568B

A cable that is wired the same at both ends is called a "straight-through" cable, because no pin/pair assignments are swapped.

Figure 31. RJ-45 Connector Pinout Table

Default Address

To access the switcher via the Ethernet port, you need the switcher's IP address. If the address has been changed to an address comprised of words and characters, the actual numeric IP address can be determined using the front panel (see "**IP information**" on page 29) or the Ping utility (see "**Pinging to determine the switchers IP address**" or "**Pinging to determine the Web IP address**" in the "Ethernet Connection" section on page 74 for more details). If the address has not been changed, the factory-specified default is 192.168.254.254.

Symbols

Symbols (X# values), defined below, are used throughout the discussions of the switcher-initiated messages that begin on the next page and the **command/response table** that begins on page 41. The symbols represent variables in the switcher-initiated messages and the command/response table fields.

↵ = Carriage return/line feed

← = Carriage return (no line feed)

| = Pipe (can be used interchangeably with the ← character)

• = space

Esc = Escape key

W = Can be used interchangeably with the Esc character

X1 = Input number (1 through 8)

X2 = Output number (1 [program] or 2 [preview])

X3 = Ø = off, 1 = on

X4 = Take level: Ø = video and audio, 1 = video, 2 = audio

X5 = Input video type:

Ø	= RGB	5	= Betacam 60
1	= RGBcvS	6	= HDTV
2	= YUVi	7	= S-video
3	= YUVp	8	= Composite
4	= Betacam 50		

X6 = Switcher resolution:

ØØ	= 640x480	Ø9	= 1365x1024
Ø1	= 800x600	1Ø	= 720p*
Ø2	= 832x624	11	= 1080p
Ø3	= 848x480	12	= 1080i
Ø4	= 852x480	13	= 1400 x 1050
Ø5	= 1024x768*	14	= 576p
Ø6	= 1280x768*	15	= 1366x768
Ø7	= 1280x1024*	16	= 1365x768
Ø8	= 1360x765	17	= 1280x800

NOTE: * Native DVI resolution.

X7 = Video refresh rate:

Ø	= 50 Hz	3	= 75 Hz
1	= 56 Hz	4	= 85 Hz
2	= 60 Hz	5	= AFL*

NOTE: Lock or AFL is Accu-RATE Frame Lock™ (PAL = 50 Hz, NTSC = 59.94 Hz).

X8 = Output video type: Ø = RGBHV, 1 = RGBS

X9 = Output sync polarity:

Ø	= Horizontal – / Vertical –	2	= Horizontal +/ Vertical –
1	= Horizontal –/ Vertical +	3	= Horizontal +/ Vertical +

X10 = Color value (Ø thru 127)

X11 = Tint value (Ø thru 255)

X12 = Brightness and contrast value (Ø thru 63)

X13 = Size value (range depends on the resolution)

X14 = Centering value (range depends on the resolution)

X15 = Blanking value (ØØØ thru 2ØØ)

X16 = Pixel sampling phase (ØØØ thru Ø31)

X17 = Horizontal filter value (Ø thru 3)

X18 = Vertical filter or composite/S-video detail filter (1 thru 7)

X19 = Preset number (01 thru 03)

X20 = RGB delay/dissolve speed (ØØ [RGB] or Ø1 [dissolve] to 5Ø)

X21 = Program/preview output selection

Prog/Prev		Prog/Prev	
Ø	= Off/Off	2	= Off/On
1	= On/Off	3	= On/On

X22 = Test pattern type (ØØ1 through Ø1Ø)

ØØ1	= color bars	ØØ6	= alternating pixels
ØØ2	= crosshatch	ØØ7	= film aspect ratio 1.78
ØØ3	= 4x4 crosshatch	ØØ8	= film aspect ratio 1.85
ØØ4	= gray scale	ØØ9	= film aspect ration 2.35
ØØ5	= crop	Ø1Ø	= ramp

X23 = Gain/attenuation: –24dB to +•9 dB, each step = 1 dB

X24 = Gain value: Numeric dB value, Ø to +9

X25 = Attenuation value: Numeric dB value, –1 to –24

X26 = Preview switch mode: Ø = stay mode, 1 = swap mode

X27 = Frequency: *nnn.nn* (kHz [horizontal] or Hz [vertical])

X28 = Detected input signal standard (Ø through 4)

Ø = none	3 = NTSC 4.43
1 = NTSC 3.58	4 = SECAM
2 = PAL	

NOTE: Dash (–) = not applicable (occurs when the input is set for RGB or progressive YUV).

X29 = "Take" effect: ØØ = cut, Ø1 = dissolve

Switcher-Initiated Messages

When a local event such as power-up or a front panel operation occurs, the switcher responds by sending a message to the host. The switcher-initiated messages are listed in the following pages. The messages are underlined.

The switcher does not expect a response from the host; but the host program may request a new status.

Power-up

(c) Copyright 20*nn*, Extron Electronics, ISS 408 V*x.xx*↵

The copyright message is initiated by the switcher when it is first powered on. V*x.xx* is the firmware version number.

Input Selection

Out[X2]•In[X1]•All↵

A front panel video and audio switching, cut, or dissolve operation has occurred. [X2] is the output number and [X1] is the input number.

Out[X2]•In[X1]•RGB↵

A front panel video-only switching, cut, or dissolve operation has occurred. [X2] is the output number and [X1] is the input number.

Out[X2]•In[X1]•Aud↵

A front panel audio-only switching, cut, or dissolve operation has occurred. [X2] is the output number and [X1] is the input number.

Busy (Cut and Dissolve)

Bsy[X3]↵

A cut or dissolve operation has been initiated or completed and the switcher is reporting its busy status ([X3]). After the switcher has reported that it is busy (Bsy1↵), it ignores all SIS commands until it completes the operation and reports that it is no longer busy (Bsy0↵).

Cutting or dissolving in stay mode

The switcher issues the following reports when you switch the input that is applied to the preview output to the program output in stay mode:

NOTE: The sequence of commands ***may*** vary, but you should see all of the listed commands.

Tke[X4]↵	**(SIS operation response only)** The switcher has received the SIS "Take" (%) command.
Bsy1↵	The switcher is busy and will not respond to any SIS commands.
Out1•In[X1]•All (or RGB or Aud)↵	The input to the program output has changed (to the input that **had been** switched to preview output).
BsyØ↵	The switcher is no longer busy and is able to respond to SIS commands.

Cutting or dissolving in swap mode

The switcher issues the following reports when you swap the preview and program outputs in swap mode:

`Tke`X4↵	**(SIS operation response only)** The switcher has received the SIS "Take" (%) command.
`Bsy1`↵	The switcher is busy and will not respond to any SIS commands.
`Out1•In`X1`•All` (or `RGB` or `Aud`)↵	The input to the program output has changed (to the input that **had been** switched to preview output).
`Out2•In`X1`•All` (or `RGB` or `Aud`)↵	The input to the preview output has changed (to the input that **had been** switched to program output).
`BsyØ`↵	The switcher is no longer busy and is able to respond to SIS commands.

Input and Output Video Type

X1`Typ`X5↵

A front panel input video type selection has occurred. X1 is the input number and X5 is the input video type.

`Rte`X6X7↵

A front panel output video format selection has occurred. X6 is the output resolution and X7 is the output refresh rate.

`Syn`X8↵

A front panel output video type selection has occurred. X8 is the output video format (RGBHV or RGBS).

`Pol`X9↵

A front panel output video polarity selection has occurred. X9 is the output sync polarity.

Picture Adjustments

X2`Col`X10↵

A front panel color adjustment has occurred. X2 is the output number switched to the adjusted input and X10 is the color variable.

X2`Tin`X11↵

A front panel tint adjustment has occurred. X2 is the output number switched to the adjusted input and X11 is the tint variable.

X2`Brt`X12↵

A front panel color brightness adjustment has occurred. X2 is the output number switched to the adjusted input and X12 is the brightness variable.

X2`Con`X12↵

A front panel contrast adjustment has occurred. X2 is the output number switched to the adjusted input and X12 is the contrast variable.

X2`Hsz`X13↵

A front panel horizontal size adjustment has occurred. X2 is the output number and X13 is the size variable.

X2VszX13↵

A front panel vertical size adjustment has occurred. X2 is the output number and X13 is the size variable.

X2HphX14↵

A front panel horizontal centering adjustment has occurred. X2 is the output number and X14 is the centering variable.

X2VphX14↵

A front panel vertical centering adjustment has occurred. X2 is the output number and X14 is the centering variable.

X2BltX15↵

A front panel top line blanking adjustment has occurred. X2 is the output number and X15 is the blanking variable.

X2BlbX15↵

A front panel bottom line blanking adjustment has occurred. X2 is the output number and X15 is the blanking variable.

X2PhsX16↵

A front panel pixel phase adjustment has occurred. X2 is the output number and X16 is the pixel phase variable.

X2DhzX17↵

A front panel horizontal detail filter adjustment has occurred for the **RGB or component video** input tied to output X2. X17 is the filter variable.

X2DvzX18↵

A front panel vertical detail filter adjustment has occurred for the **RGB or component** video input tied to output X2. X18 is the filter variable.

X2DvzX18↵

A front panel vertical detail filter adjustment has occurred for the **S-video or composite video** input tied to output X2. X18 is the filter variable.

BluX3↵

The blue-only mode has been turned on for both outputs or off for both outputs from the front panel. X3 is the on/off status for the two outputs.

FilX3↵

The edge enhancement mode has been turned on for both outputs or off for both outputs from the front panel. X3 is the on/off status for the two outputs.

RGB Delay and Dissolve Speed

DlyX20↵

A front panel RGB delay adjustment has occurred. RGB delay affects input selections for the preview output only. X20 is the delay value, in 0.01 second steps. X20 can be as much as 50 = 5.0 seconds.

DurX20↵

A front panel dissolve speed adjustment has occurred. Dissolve speed affects the duration of the dissolve function when switching the preview output to the program output. X20 is the delay value, in 0.01 second steps. X20 can be as much as 50 = 5.0 seconds.

Test Pattern

Tst X21 * X22 ↵

A test pattern has been turned on or off from the front panel for one or both outputs. X21 is the on/off status for either or both outputs and X22 is the test pattern selected.

Audio Gain and Attenuation

X1 Aud X23 ↵

A front panel audio input level adjustment has occurred. X1 is input number and X23 is the audio gain or attenuation level.

Output Video and Audio Mute

X2 Vmt X3 ↵

A front panel video mute operation has occurred. X2 is the output and X3 is the mute status: 0 = off (video not muted), 1 = on (video muted).

X2 Amt X3 ↵

A front panel audio mute operation has occurred. X2 is the output and X3 is the mute status: 0 = off (audio not muted), 1 = on (audio muted).

Preview Switch Mode

Psm X26

A front panel audio input level adjustment has occurred. X26 is the stay or swap status for preview switch mode. See "**Preview Switch Mode submenu**" on page 23, for a description of the two switch modes.

PAL Film Mode

X1 Flm X3 ↵

The PAL film mode has been selected or deselected from the front panel for the selected input. X1 is input number and X3 is the on/off status for PAL film mode.

Automated Adjustments

Img X3 ↵

The Auto Image feature has been turned on or off from the front panel for all input selections. X3 is the on/off status.

Aut X3 ◄►

The Auto Presets feature has been turned on or off from the front panel for all input selections. X3 is the on/off status.

Enh X3 ↵

The enhanced mode feature has been turned on or off from the front panel for S-video or composite video that is tied to both outputs. X3 is the on/off status for the two outputs.

X2 Reconfig ↵

The input selected for the X2 output has been adjusted using the Auto Image feature or a user preset.

Host-to-Switcher Instructions

The switcher accepts SIS commands through its RS-232 port and/or its Ethernet port. SIS commands consist of one or more characters per command field. They do not require any special characters to begin or end the command character sequence. Each switcher response to an SIS command ends with a carriage return and a line feed (CR/LF = ↵), which signals the end of the response character string. A string is one or more characters.

Switcher Error Responses

When the switcher receives an SIS command and determines that it is valid, it performs the command and sends a response to the host device. If the switcher is unable to perform the command because the command is invalid or contains invalid parameters, the switcher returns an error response to the host. The error response codes are:

E01 — Invalid input channel number (too large)
E10 — Invalid command
E11 — Invalid preset number (too large)
E12 — Invalid output number (too large)
E13 — Invalid value (out of range)

Using the Command and Response Table

The command/response table begins on the next page. Except for the gain and attenuation settings and the filter settings, upper or lower case letters are acceptable in the command field. The table below shows the hexadecimal equivalent of each ASCII command.

NOTE: With the exception of the audio gain and attenuation (G and g) and horizontal and vertical filtering (D and d) commands, the SIS commands are **not** case sensitive.

Space →

ASCII to Hex Conversion Table										Esc	1B	CR	0D	LF	0A
	20	!	21	"	22	#	23	$	24	%	25	&	26	'	27
(	28	)	29	*	2A	+	2B	,	2C	-	2D	.	2E	/	2F
0	30	1	31	2	32	3	33	4	34	5	35	6	36	7	37
8	38	9	39	:	3A	;	3B	<	3C	=	3D	>	3E	?	3F
@	40	A	41	B	42	C	43	D	44	E	45	F	46	G	47
H	48	I	49	J	4A	K	4B	L	4C	M	4D	N	4E	O	4F
P	50	Q	51	R	52	S	53	T	54	U	55	V	56	W	57
X	58	Y	59	Z	5A	[	5B	\	5C	]	5D	^	5E	_	5F
`	60	a	61	b	62	c	63	d	64	e	65	f	66	g	67
h	68	i	69	j	6A	k	6B	l	6C	m	6D	n	6E	o	6F
p	70	q	71	r	72	s	73	t	74	u	75	v	76	w	77
x	78	y	79	z	7A	{	7B	|	7C	}	7D	~	7E	DEL	7F

Command and Response Table for SIS Commands

Command Function	SIS Command (Host to Unit)	Response (Unit to Host)	Additional description
Input selection and viewing			
NOTE: You can select an input for either output (preview or program) using SIS commands.			
Select video and audio	X2*X1!	OutX2•InX1•All↵	Select input X1 to X2 output.
Example:	1*2!	Out1•In2•All↵	Input 2 video and audio selected to program output.
Select video only	X2*X1&	OutX2•InX1•RGB↵	Select video input X1 to X2 output.
Example:	2*5&	Out2•In5•RGB↵	Select input 5 video only to preview output.
Select audio only	X2*X1$	OutX2•InX1•Aud↵	Select audio input X1 to X2 output.
View video only	X2&	X1↵	Video input X1 is tied to X2 output.
View audio only	X2$	X1↵	Audio input X1 is tied to X2 output.
Take (switch preview output to program output)			
NOTE: The cut or dissolve effect is determined by the Switching Effect, X29 (Ø = cut, 1 = dissolve) *4# command. See "**Command and Response Table for Special Function SIS Commands**" on page 49. The preview switch mode, ***stay*** or ***swap***, determines the preview output after the take command. • In ***stay*** mode, the preview output remains unchanged (both outputs share the same input). • In ***swap*** mode, the program output switches to the preview output (the two outputs swap inputs).			
Switch video and audio	%	TkeØ↵	Switch preview video and audio output to the program output.
Switch video only	1%	Tke1↵	Switch preview video output to the program output.
Switch audio only	2%	Tke2↵	Switch preview audio output to the program output.
NOTE: The response (TkeØ↵, Tke1↵, or Tke2↵) indicates that the switcher has received and is responding to the "Take" command. A larger series of switcher-initiated messages follows the Tke response during a cut or dissolve operation. The following two examples show the sequence of responses to a "Take" command in stay and swap mode. See Busy (cut and dissolve) earlier in this chapter for more details about the responses after the Tke response.			
*Example (**stay** mode):*	%	TkeØ↵	Take command.
		Bsy1↵	Busy.
		Out1•InX1•All↵	Switch input to program scaler.
		BsyØ↵	Clear busy.
*Example (**swap** mode):*	1%	Tke1↵	Take command.
		Bsy1↵	Busy.
		Out1•InX1•All↵	Switch input to program scaler.
		Out2•InX1•All↵	Switch input to preview scaler.
		BsyØ↵	Clear busy.

NOTE: X1 = Input number — 1 through 8
X2 = Output number — 1 (program) or 2 (preview)

Command and Response Table for SIS Commands (continued)

Command Function	SIS Command (Host to Unit)	Response (Unit to Host)	Additional description
Video mute			
Video mute on	X2*1B	X2VmtX3↵	Set the X2 video output to black.
Video mute off	X2*ØB	X2VmtX3↵	Set the X2 video output to the selected video input (1 through 8).
View video mute status	X2B	X3↵	Video mute is X3 for X2 output.
Input video type			
Set video type	X1*X5\	X1TypX5↵	Specify input X1 video type.
Example:	4*3\	4Typ3↵	Specify input 4 type as YUVp.
View video type	X1\	X5↵	Input X1 video type is X5.
Scaler output video type			
Set output resolution and rate	X6*X7=	RteX6*X7↵	Command character is "equals".
Example:	5*4=	RteØ5*4↵	Set output to 1024x768 at 85 Hz.
View resolution and rate	=	RteX6*X7↵	
Color			
NOTES: • Color adjustments are available only for interlaced component video (YUVi), S-video, and composite video inputs. • The X2 value specified is the output to which the adjusted input is switched.			
Set a specific color value	X2*X10C	X2ColX10↵	Specify the color adjustment.
Increment color value	X2+C	X2ColX10↵	Increase the color setting by one.
Decrement color value	X2–C	X2ColX10↵	Decrease the color setting by one.
View the color value	X2C	X10↵	Show the color setting.
Tint			
NOTES: • Tint adjustments are available only for S-video and composite video inputs. • The X2 value specified is the output to which the adjusted input is switched.			
Set a specific tint value	X2*X11T	X2TinX11↵	Specify the tint adjustment.
Increment tint value	X2+T	X2TinX11↵	Increase the tint setting by one.
Decrement tint value	X2–T	X2TinX11↵	Decrease the tint setting by one.
View the tint value	X2T	X11↵	Show the tint setting.
Brightness			
NOTE: The X2 value specified is the output to which the adjusted input is switched.			
Set a specific brightness value	X2*X12Y	X2BrtX12↵	Specify the brightness adjustment.
Increment brightness value	X2+Y	X2BrtX12↵	Increase the brightness.
Decrement brightness value	X2–Y	X2BrtX12↵	Decrease the brightness.
View the brightness value	X2Y	X12↵	Show the brightness setting.

NOTE:

X2 = Output number	1 (program) or 2 (preview)						
X3 = Mute status	Ø = off, 1 = on						
X5 = Video type	Ø = RGB	3 = YUVp	5 = Betacam 60	7 = S-video			
	1 = RGBcvS	4 = Betacam 50	6 = HDTV	8 = Composite			
	2 = YUVi						
X6 = Switcher resolution	ØØ = 640x480	Ø5 = 1024x768	1Ø = 720p	14 = 576p			
	Ø1 = 800x600	Ø6 = 1280x768	11 = 1080p	15 = 1366x768			
	Ø2 = 832x624	Ø7 = 1280x1024	12 = 1080i	16 = 1365x768			
	Ø3 = 848x480	Ø8 = 1360x765	13 = 1400 x 1050	17 = 1280x800			
	Ø4 = 852x480	Ø9 = 1365x1024					
X7 = Video refresh rate	Ø = 50 Hz	2 = 60 Hz	4 = 85 Hz	5 = AFL			
	1 = 56 Hz	3 = 75 Hz					
X10 = Color value	Ø thru 127						
X11 = Tint value	Ø thru 255						
X12 = Brightness value	Ø thru 63						

Command and Response Table for SIS Commands (continued)

Command Function	SIS Command (Host to Unit)	Response (Unit to Host)	Additional description
Contrast			
NOTE: The X2 value specified is the output to which the adjusted input is switched.			
Set a specific contrast value	X2*X12^	X2ConX12↵	Specify the contrast adjustment.
Increment contrast value	X2+^	X2ConX12↵	Increase the contrast.
Decrement contrast value	X2–^	X2ConX12↵	Decrease the contrast.
View the contrast value	X2^	X12↵	Show the contrast setting.
Horizontal size			
Set a specific horizontal size	X2*X13:	X2HszX13↵	Specify the horizontal size.
Increase the horizontal size	X2+:	X2HszX13↵	Widen the picture.
Decrease the horizontal size	X2–:	X2HszX13↵	Make the picture narrower.
View the horizontal size	X2:	X13↵	Show the horizontal size.
Vertical size			
Set a specific vertical size	X2*X13;	X2VszX13↵	Specify the vertical size.
Increase the vertical size	X2+;	X2VszX13↵	Make the picture taller.
Decrease the vertical size	X2–;	X2VszX13↵	Make the picture shorter.
View the vertical size	X2;	X13↵	Show the vertical size.
Horizontal shift			
Set a specific horizontal position	X2*X14H	X2HphX14↵	Specify the horizontal position.
Increment right	X2+H	X2HphX14↵	Shift the picture right.
Decrement left	X2–H	X2HphX14↵	Shift the picture left.
View the horizontal position	X2H	X14↵	Show the horizontal position.
Vertical shift			
Set a specific vertical position	X2*X14/	X2VphX14↵	Specify the vertical position.
Increment up	X2+/	X2VphX14↵	Shift the picture up.
Increment down	X2–/	X2VphX14↵	Shift the picture down.
View the vertical position	X2/	X14↵	Show the vertical position.
Top blanking			
Set a top blanking value	X2*X15(	X2BltX15↵	
Example	1*2(	1Blt2↵	Blank the top two lines of output 1.
Increment top blanking value	X2+(	X2BltX15↵	Increase blanking value 1 line.
Decrement top blanking value	X2–(	X2BltX15↵	Decrease blanking value 1 line.
View the top blanking value	X2(	X2BltX15↵	
Bottom blanking			
Set a bottom blanking value	X2*X15)	X2BlbX15↵	
Example:	2*5)	2Blb5↵	Blank the bottom five lines of output 2.
Increment bottom blanking value	X2+)	X2BlbX15↵	Increase blanking value 1 line.
Decrement bottom blanking value	X2–)	X2BlbX15↵	Decrease blanking value 1 line.
View the bottom blanking value	X2)	X2BlbX15↵	

NOTE:

X2 = Output number	1 (program) or 2 (preview)
X12 = Brightness and contrast value	Ø thru 63
X13 = Size value	range depends on the resolution
X14 = Centering value	range depends on the resolution
X15 = Blanking value	ØØØ thru 2ØØ

Command and Response Table for SIS Commands (continued)

Command Function	SIS Command (Host to Unit)	Response (Unit to Host)	Additional description
Pixel phase			
Set a specific pixel sampling phase	X2*X16U	X2PhsX16↵	Specify the pixel sampling phase.
Increment sampling value	X2+U	X2PhsX16↵	Increase the phase value.
Decrement sampling value	X2–U	X2PhsX16↵	Decrease the phase value.
View the sampling value	X2U	X16↵	Show the pixel sampling phase.
Horizontal detail filter (RGB and component video inputs)			
NOTES: • The horizontal detail filter is available only for RGB and component video inputs. The same command with a different X# variable is available to set a combined detail filter for S-video and composite video inputs. • The X2 value specified is the output to which the filtered input is switched. • The command (D) **is** case sensitive.			
Set a specific filter value	X2*X17D	X2DhzX17↵	Set the horizontal detail level.
Increment filter value	X2+D	X2DhzX17↵	Increase the horizontal detail level.
Decrement filter value	X2–D	X2DhzX17↵	Decrease the horizontal detail level.
View the horizontal filter value	X2D	X17↵	Show the horizontal detail level.
Vertical detail filter (RGB and component video inputs)			
NOTES: • The vertical detail filter is available only for RGB and component video inputs. • The X2 value specified is the output to which the filtered input is switched. • The command (d) **is** case sensitive.			
Set a specific filter value	X2*X18d	X2DvzX18↵	Set the vertical detail level.
Increment filter value	X2+d	X2DvzX18↵	Increase the vertical detail level.
Decrement filter value	X2–d	X2DvzX18↵	Decrease the vertical detail level.
View the vertical filter value	X2d	X18↵	Show the vertical detail level.
Detail filter (S-video and composite video inputs)			
NOTES: • Composite and S-video inputs support a single detail filter only, rather than separate horizontal and vertical filters. To apply a detail filter to the scaled output when the input is composite video or S-video, use the same command as the horizontal filter (D) with the X18 variable. • The X2 value specified is the output to which the filtered input is switched.			
Set a specific filter value	X2*X18D	X2DhzX18↵	Set the detail filter level.
Increment filter value	X2+D	X2DhzX18↵	Increase the detail filter level.
Decrement filter value	X2–D	X2DhzX18↵	Decrease the detail filter level.
View the vertical filter value	X2D	X18↵	Show the detail filter level.
Auto Memories			
Auto memories on	1M	Aut1↵	Set the ISS to apply auto memories settings to all selected inputs.
Auto memories off	ØM	AutØ↵	Set the ISS to not apply auto memories settings.
View auto memories status	M	X3↵	Auto memories is X3 (on or off) for all inputs.

NOTE:

X2 = Output number	1 (program) or 2 (preview)
X3 = Auto memories status	Ø = off, 1 = on
X16 = Pixel sampling phase	ØØØ thru Ø31
X17 = Horizontal filter value	Ø thru 3
X18 = Vertical filter or composite/S-video detail filter	1 thru 7

Command and Response Table for SIS Commands (continued)

Command Function	SIS Command (Host to Unit)	Response (Unit to Host)	Additional description
User presets			
NOTE: The X2 value specified is the output to which the input with the associated user preset is switched.			
Save user preset	X2*X19,	SprX2•X19↵	Command code is comma. Save the X2 outputs settings as preset X10.
Recall user preset	X2*X19.	RprX2•X10↵	Command code is period. Recall preset X19 settings for X2 output.
Freeze			
Enable	X2*1F	X2Frz1↵	Output a "frozen" video image.
Disable	X2*ØF	X2FrzØ↵	Turn off freeze (output motion video).
View the freeze status	X2F	X3↵	Show the freeze status.
Example:	1F	Ø↵	Freeze mode is off for the program output.
Test pattern			
Select test pattern for an output	X21*X22J	TstX21*X22↵	Select a test pattern for the X21 outputs.
View test pattern	J	X21*X22↵	Show the test pattern.
Example:	J	3*ØØ2↵	Crosshatch test pattern was selected for both outputs.
Set audio gain and attenuation			
NOTE: The set gain (G) and set attenuation command (g) ***are* case sensitive**. The increment, decrement and view commands are not case sensitive.			
Set gain	X1*X24G	X1AudX23↵	Set gain for input X1 to X24 dB.
Example:	4*3G	4Aud+•3↵	Set gain for input 4 to 3 dB.
Set attenuation	X1*X25g	X1AudX23↵	Set attenuation for input X1 to X23 dB.
Increment level	X1+G	X1AudX23↵	Increase input X1 audio level by +1 dB.
Decrement level	X1–G	X1AudX23↵	Decrease input X1 audio level by –1 dB.
View audio level	X1g	X23↵	View gain for input X1.
Example:	4G	–•3↵	The ISS reports that the input 4 audio level is at –3 dB of attenuation.
Audio mute			
Audio mute on	X2*1Z	X2AmtX3↵	Mute the X2 audio output.
Audio mute off	X2*ØZ	X2AmtX3↵	Unmute the X2 audio output.
View audio mute status	X2Z	X3↵	Audio mute is X3 for X2 output.
Front panel security lockout (Executive mode)			
Disable	ØX	ExeØ↵	Adjustments and selections can be made from the front panel.
Enable (lock image adjustments)	1X	Exe1↵	Lock front panel adjustments; adjust image via RS-232 only.
View the executive mode status	X	X3↵	Show executive mode status.
Example:	X	Ø↵	Executive mode is off.

NOTE:

X1 = Input number	1 through 8	
X2 = Output number	1 (program) or 2 (preview)	
X3 = Freeze and front panel lock status	Ø = off, 1 = on	
X19 = Preset number	Ø1 thru Ø3	
X20 = RGB delay/dissolve speed	(ØØ [RGB] or Ø1 [dissolve] to 5Ø)	
X21 = Program/preview output selection	Ø = Program Off / Preview Off	2 = Program Off / Preview On
	1 = Program On / Preview Off	3 = Program On / Preview On
X23 = Gain/attenuation	-24dB to +•9dB, each step = 1 dB	
X24 = Gain value	Numeric dB value, Ø to +9	
X25 = Attenuation value	Numeric dB value, –1 to –24	

Command and Response Table for SIS Commands (continued)

Command Function	SIS Command (Host to Unit)	Response (Unit to Host)	Additional description
Verbose mode			
NOTE: The default for verbose mode is **on** for the RS-232 connection and **off** for Ethernet connections.			
Disable (block reports)	Esc ØCV ↵	Vrb Ø ↵	Turn off verbose mode. The ISS does not send the reports listed in "Switcher-initiated messages" earlier in this chapter.
NOTE: Disabling verbose mode blocks reports for front panel operations only, to this connection (RS-232 or Ethernet) only. The ISS continues to send responses to SIS commands to all ports. The ISS continues to send reports for front panel operations to other connections.			
Enable (allow reports)	Esc 1CV ↵	Vrb 1 ↵	Turn on verbose mode. The ISS sends all reports.
View the verbose mode status	Esc CV ↵	X3 ↵	Show verbose mode status.
Example:	Esc CV ↵	1 ↵	Verbose mode is on (the ISS issues reports).
Information requests			
Query firmware version number	Q	*x.xx* ↵	Show the controller firmware version.
Request part number	N	60-423-Ø1 ↵	Show the part number of the ISS.
Request general information	X2 I	(See below) Vid X1 •Aud X1 •Frz X3 •Hrt X27 •Vrt X27 •Std X28 ↵	Show the status of the ISS. where: Hrt = horizontal rate (kHz) and Vrt = vertical rate (Hz)
NOTE: *xxx*:*xx* means the signal is out of range.			
NOTE: The response to the View File Directory command differs, depending on whether the command is sent via an RS-232/RS-422 or Telnet connection or sent via a Web browser connection.			
View file directory RS-232/RS-422 port and Telnet	Esc DF ↵	*filename*1,*date*/*time*,*length* ↵ *filename*2,*date*/*time*,*length* ↵ *filename*3,*date*/*time*,*length* ↵ • •↵ • •↵ *filenamen*,*date*/*time*,*length* ↵ # *of Bytes*•*Left* ↵↵	List user-supplied files.
View file directory Web browser	Esc DF ↵	Var file = new array (); File [1] = '*filename1*,*date1*,*filesize1*'; File [2] = '*filename2*,*date2*,*filesize2*'; File [3] = '*filename3*,*date3*,*filesize3*'; • • • • File [*n*] = '*filenamen*,*daten*,*filesizen*'; File [*n*+1] = # of Bytes•Left	List user-supplied files.
Erase user-supplied Web pages/files	Esc <filename> EF ↵	Del <filename> ↵	

NOTE:
X1 = Input number (1 through 8)
X3 = Verbose mode and freeze status (Ø = off, 1 = on)
X27 = Frequency: *nnn.nn* (kHz [horizontal] or Hz [vertical])
X28 = Detected input signal standard (0 through 4)

Ø = none, 1 = NTSC 3.58, 2 = PAL, 3 = NTSC 4.43, 4 = SECAM, – = not applicable

Command and Response Table for SIS Commands (continued)

Command Function	SIS Command (Host to Unit)	Response (Unit to Host)	Additional description
Resets			
Zap all audio adjustments	Esc zA ←	ZapA ↵	Reset all audio levels to 0 dB.
Zap all ISS settings	Esc zXXX ←	Zapx ↵	**Reset all settings**: All inputs: RGB Ouput: RGBHV 1024x768 @ 60Hz RGB delay: 1.0 sec. Audio level: 0 dB Filtering: Horizontal = 3, Vertical = 7 Blanking: 0, top and bottom Pixel phase: 16 Dissolve speed (duration) 1.0 sec. Auto Image: Off Auto Memory recall: On
Absolute reset	Esc ZQQQ ←	Zpq ↵	Similar to **Zap all ISS settings**, plus clears IP address to 192.168.254.254 and deletes user and administrator passwords.

Command and Response Table for IP SIS Commands

Symbol definitions

X30 = ISS name — (Up to 240 alphanumeric characters)

NOTE: The following characters are invalid or not recommended in the name: {space} + ~ , @ = ` [ ] { } < > ‘ “ ” ; : | \ and ?.

X31 = GMT date and time (for set) — In the format: *MM*/*DD*/*YY*•*HH*:*MM*:*SS where*:
MM = month: Ø1 (Jan) through 12 (Dec)
DD = day: Ø1 through 31
YY = year: ØØ through 99
HH = hour: ØØ through 23
MM = minutes: ØØ through 59
SS = seconds: ØØ through 59

X32 = Date and time (for read) — In the format: *Day*,•*DD*•*Mmm*•*YYYY*•*HH*:*MM*:*SS where*:
Day = weekday: Mon through Sun
DD = date: Ø1 through 31
Mmm = month: Jan through Dec
YYYY = year: 2ØØØ through 2Ø99
HH = hour: ØØ through 24
MM = minutes: ØØ through 59
SS = seconds: ØØ through 59

X33 = IP address — *nnn.nnn.nnn.nnn*

X34 = Password — 12 alphanumeric characters

X35 = Hardware (MAC) address — *nn-nn-nn-nn-nn-nn*

X36 = Number of open connections — Ø – 255

Command and response table

Command Function	SIS Command (Host to Unit)	Response (Unit to Host)	Additional description
Set ISS name (location)	Esc X30 CN ←	Ipn•X30 ↵	
Read ISS name (location)	ECN ←	X30 ↵	
Set GMT/date	Esc X31 CT ←	Ipt•X32 ↵	
NOTE: The date and time entered should be Greenwich Mean Time (GMT).			
Read GMT/date	Esc CT ←	X32 ↵	
Set IP address	Esc X33 CI ←	Ipi•X33 ↵	The switcher sends the response, but the host may not receive it.
Read IP address	ECI ←	X33 ↵	
Read hardware address	ECH ←	X35 ↵	
Read # of open connections	ECC ←	X36 ↵	
Set administrator password	Esc • X34 CA ←	Ipa•X34 ↵	
Read administrator password	Esc CA ←	X34 ↵	
Set user password	Esc • X34 CU ←	Ipu•X34 ↵	
Read user password	Esc CU ←	X34 ↵	

NOTE: When the computer is connected to the switcher via the RS-232 link, the Admin and User password fields are not masked. If a password has been inadvertently changed to an unknown value, you can look up and, if desired, change a password in this window without knowing the current password.

Command and Response Table for Special Function SIS Commands

The syntax for setting a special function is Xn*X?# where Xn is the value or variable (such as 35 in the first example below), Xn is the function number (such as "set RGB delay" in the first example below), and # is the execute command. To view the setting of a function, use X? # where X? is the function number.

Command Function	SIS Command (Host to Unit)	Response (Unit to Host)	Additional description
RGB delay and dissolve speed			
RGB delay (Triple-Action Switching)	X20*3#	DlyX20↵	Switching delay of the selected input to the preview output. Adjustable in 0.01 second steps from Ø up to 5Ø = 5.0 seconds. Ø = 0.0 seconds (default), 1 = 0.1 seconds, 2 = 0.2 seconds, and so on.
Example:	35*3#	Dly35↵	RGB delay set to 3.5 seconds.
Dissolve speed	X20*5#	DurX20↵	Adjustable in 0.1 second steps from 1 up to 5Ø = 5.0 seconds. 1 = 0.1 seconds (default), 2 = 0.2 seconds, 3 = 0.3 seconds, and so on.
Switch effect			
Switching effect	X29*4#	EffX29↵	Set the switch effect, ØØ = cut or Ø1 = dissolve, used by the Take, %, command.
Scaler output settings			
Output sync format	X8*6#	SynX8↵	ØØ = RGBHV (**default**) Ø1 = RGBS
Example:	1*6#	Syn1↵	RGBHV output signal.
Output polarity	X9*7#	PolX9↵	X9: Horizontal/Vertical polarity Ø = H–/V– 2 = H+/V– 1 = H–/V+ 3 = H+/V+
Example:	1*7#	Pol1↵	H–/V+ output polarity.
Blue screen			
Blue screen (blue & sync output only)	X3*8#	BluX3↵	Ø = off (normal output). 1 = on (blue video and sync output).
Example:	1*8#	Blu1↵	Blue and sync output for setup.
Edge smoothing			
Edge smoothing	X3*16#	FilX3↵	ØØ = off Ø1 = on (**default**)
Example:	1*16#	FilØ1↵	Enable edge smoothing.
Enhanced mode			
Enhanced mode	X3*12#	EnhX3↵	Ø = off. 1 = on.
Example:	1*12#	EnhØ1↵	Enable enhanced mode.
Auto Image			
Set Auto Image	X3*13#	ImgX3↵	ØØ = off Ø1 = on
Example:	1*13#	ImgØ1↵	Set Auto Image on.
Execute Auto Image	X18*14#	ImgX18↵	X18: Auto Image input tied to output: **Prog/Prev** **Prog/Prev** Ø1 = Yes/No Ø3 = Yes/Yes Ø2 = No/Yes
		X2Reconfig↵	Output X2 Auto Image is complete.
		X2Reconfig↵	Output X2 Auto Image is complete.

NOTES:

- If Auto Image adjustments are not necessary for an input, the X2Reconfig↵ message may not be received.
- If both outputs are receiving the same input, both outputs are auto imaged regardless of the X18 received.

Command Function	SIS Command (Host to Unit)	Response (Unit to Host)	Additional description
PAL film mode			
Set PAL film mode	X1*X3*18#	X1FlmX3↵	X3: Ø = off (**default**) 1 = on
Example:	8*1*18#	8FlmØ1↵	The ISS uses its 2:2 pulldown (PAL) video processing algorithms to scale input 8.
Read PAL film mode	X1*18#	X3↵	Ø = off 1 = on.
Preview switch mode			
Set preview switch mode	X26*2Ø#	PsmX26↵	X26: Ø = stay mode 1 = swap mode
Example:	1*2Ø#	PsmØ1↵	The ISS swaps the preview and program outputs when you perform a cut or dissolve operation.
Read preview switch mode	2Ø#	X26↵	Ø = stay mode 1 = swap mode

Command and Response Table for Advanced Instruction Set Commands

The advanced instruction set consists of four hexadecimal commands for uploading and downloading all or a portion of the memory of the switcher. These commands are for use by knowledgeable programmers, and result in a dump of data from (upload) or to (download) the switcher. Programmers can use the commands to exactly duplicate the settings among switchers with a minimum of effort.

Command Function	SIS Command (Host to Unit)	Response (Unit to Host)	Additional description
Memory backup			
Read all memory contents	9Ø 91	{8226 data bytes+1 byte checksum}	Upload (switcher to control device) all color, tint, contrast, brightness, detail, sizing, and centering settings; all user presets; and all auto memories for all inputs and both outputs
Write all memory contents	9Ø 92+8226 data bytes+1 byte checksum	Dn1↵	Download (control device to switcher) all color, tint, contrast, brightness, detail, sizing, and centering settings; all user presets; and all auto memories for all inputs and both outputs.
Read partial contents	X29Ø 93	{26 data bytes+1 byte checksum}	Upload (switcher to control device) color, tint, contrast, brightness, detail, sizing, and centering settings; all user presets; and all auto memories for the input selected for output X2.
Write partial contents	X29Ø 94+26 data bytes+1 byte checksum	Dn1↵	Download (control device to switcher) color, tint, contrast, brightness, detail, sizing, and centering settings; all user presets; and all auto memories for the input selected for output X2.

Switcher Software

This section describes:

- **Control Software for Windows**
- **Button-Label Generation**

Control Software for Windows®

The Windows-based Extron ISSISM Control Program communicates with the switcher via the Ethernet LAN port or the rear panel Remote RS-232/RS-422 port to provide an easy way to set up and operate the switcher. The program is compatible with Windows 2000 and Windows XP. Updates to these programs can be downloaded from the Extron Web site (**www.extron.com**).

Installing the Software

The program is contained on the Extron Software Products DVD. Install the software as follows:

1. Insert the DVD into the drive. The installation program should start automatically. If it does not self-start, run Launch.exe from the DVD.

   The Extron software DVD window appears (see figure 32).

Figure 32. Software CD Window

2. Click the **Software** tab (see figure 32, ①).
3. Scroll to the desired program and click Install (see figure 33).

Figure 33. Software Installation

4. Follow the on-screen instructions. By default, the installation of the installation routine creates a `C:\Program Files\Extron\ISSISM` directory, and it places the following five icons into a group folder named "Extron Electronics\ISSISM":
   - Button-Label Generator-
   - Check for ISSISM Control Program Update
   - ISSISM Control Program
   - ISSISM Help
   - Uninstall ISSISM Control Program

Software Operation via Ethernet

When an ISS is connected to an Ethernet WAN or LAN, any number of users can operate it, locally or remotely, using the ISS/ISM Control Program. See "**Ethernet connection**" on page 9, for installation details.

Connection to the switcher via the Ethernet is password protected. There are two levels of password protection: administrator and user. Administrators have full access to all ISS switching capabilities and editing functions. Users can select video and/or audio for output, select inputs and outputs, select test patterns, set RGB and audio mutes, select a blue screen, and view all settings with the exception of passwords. If the same passwords or no password is required for logging on, all personnel log on with administrator privileges. Fields and functions that exceed user privileges are grayed out in the ISS/ISM Control Program when the operator is logged on as a user.

Ethernet protocol settings

The IP Settings/Options screen (see **figure 39** on page 55) provides a location for observing and, if you are connected via the RS-232 link or if logged on via the Ethernet port as an administrator, editing settings unique to the Ethernet interface. None of the fields on this screen can be edited while you are logged on as a user. See "**System Configuration Page**," in the "HTML Operation" section on page 61, for details on the contents of these fields. See the "**Ethernet Connection**," section, on page 73 for other basic information about Internet protocol.

NOTE: Editing variables on the IP Settings/Options screen while connected via the Ethernet port can immediately disconnect the user from the ISS. Extron recommends editing the settings on this screen using the RS-232 link and protecting the Ethernet access to this screen by assigning an administrator's password to qualified and knowledgeable personnel only.

Using the Control Program

Many items found in the ISS/ISM Control Program are also accessible via front panel controls and the LCD menus (see the "**Operation**" section, starting on page 14), and under SIS control (see the "**Programming Guide**" section, starting on page 41). The ISS/ISM Help Program provides information on settings and on how to use the control program itself.

1. To run the control program, click **Start** > **Programs** > **Extron Electronics** > **ISSISM**. The Comm menu appears on the screen (see figure 34 on the next page).

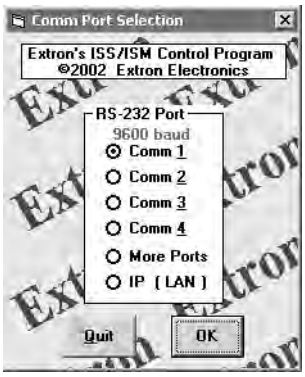


Figure 34. Comm Port Selection Window

2. Select the comm port that is connected to the ISS's Remote port or select IP [LAN] and click **OK**.
   - **If you selected a comm port**, proceed to step **5**.
   - **If you selected IP [LAN]**, proceed to step **3**.
3. **If you selected IP [LAN] in step 2**, the IP connection window appears (see figure 35). The window displays the last IP address that this computer was logged on to via the ISS/ISM Control Program. If no one has logged on to the ISS from this computer, enter the ISS IP address. If the address has not been changed, the factory-specified default is 192.168.254.254.

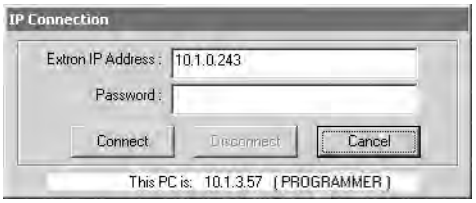


Figure 35. Address and Password Entry

4. If you selected IP [LAN] in step 2, when prompted, enter the appropriate administrator or user password and click Connect.
   - If you logged on using the administrator password, the program connects you to the ISS with all of the administrator rights and privileges.
   - If you logged on using the user password, the program connects you to the ISS with only user capabilities.
   - If an incorrect password was entered, the program beeps and returns to the password entry display.

   The Extron ISS/ISM Control Program window (see figure 36 on the next page) appears.

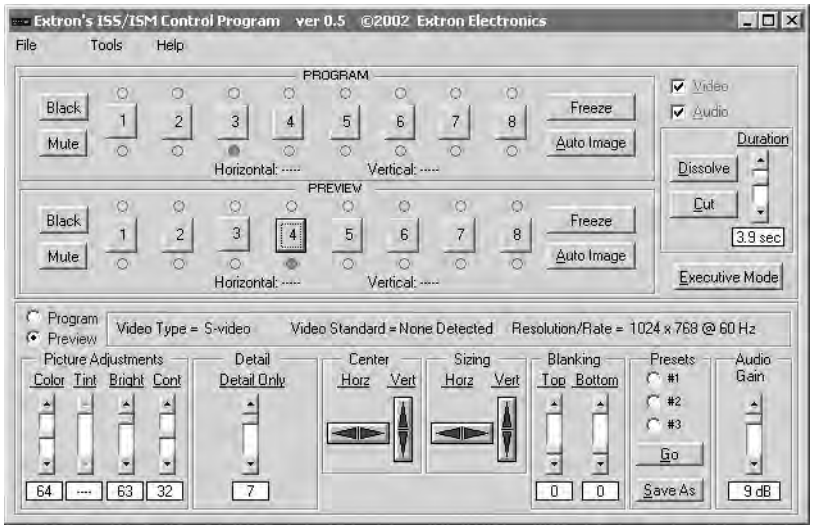


Figure 36. Windows Control Program Window

5. If desired, on the task bar, click **`Tools > I/O Configuration`** to configure the video inputs and outputs in the I/O configuration window (see figure 37).

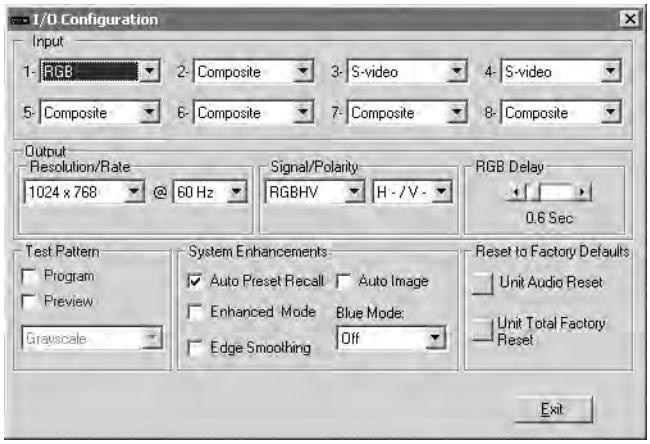


Figure 37. Control Program I/O Configuration Window

6. If desired, on the task bar, click **`Tools > Audio Settings`** to set each input's audio level or attenuation in the Audio Settings window (see figure 38).

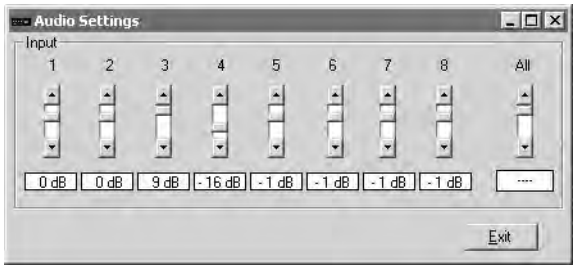


Figure 38. Control Program Audio Settings Window

7. If desired, on the task bar, click **Tools** > **IP Options** to set the switcher's IP parameters in the IP Settings/Options window (see figure 39).

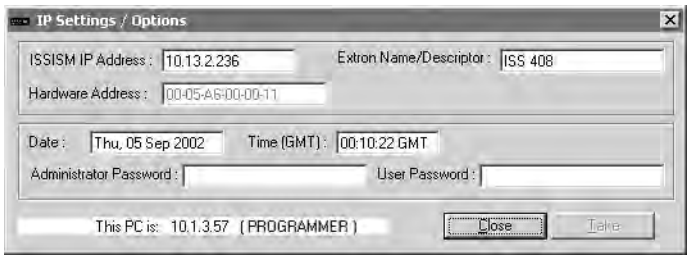

IP Settings / Options
ISSISM IP Address : 10.13.2.236
Extron Name/Descriptor : ISS 408
Hardware Address : 00-05-A6-00-00-11
Date : Thu, 05 Sep 2002
Time (GMT) : 00:10:22 GMT
Administrator Password :
User Password :
This PC is: 10.1.3.57 (PROGRAMMER)
Close
Save

Figure 39. Control Program IP Setting/Options Window

NOTE: When the control program is connected to the switcher via the RS-232 link, the Administrator and User password fields are not masked. If a password has been inadvertently changed to an unknown value, you can look up and, if desired, change a password in this window without knowing the current password.

Using the Help Program

For information on program features, press the F1 computer key; or click the Help menu from within the ISS/ISM Control Program; or double-click the ISS/ISM Help icon, shown at right, in the Extron Electronics group or folder.

For explanations of buttons or functions, click the tabs in the help screen to reach the desired screen. Use a mouse or the Tab and Enter keys to select a button/function. A description and tips on using the program appear on the screen.

Button-Label Generator

You may wish to customize the labeling of the ISS's front panel buttons. Blank templates for the ISS's button label windows are included on **page 79**. However, you can easily create, customize, and print labels for the switcher's button label windows by using the Button-Label Generator software.

Installing the Software

The program is included on the same CD-ROM as the ISS/ISM Control Program and is installed automatically when you install that program. It can also be downloaded from the Extron Web site (**www.extron.com**).

By default, the files are installed in either the `C:\ISSISM` directory, if installed automatically with the ISS/ISM Control Program, or the `C:\BUTTONS` directory if installed as a stand-alone program. The Button-Label Generator icon is placed in the "Extron Electronics" group or folder.

Using the Software

1. To run the Button-Label Generator program, click **Start** > **Programs** > **Extron Electronics** > **Button-Label Generator**. The Extron Button-Label Generator window opens (see figure 40).

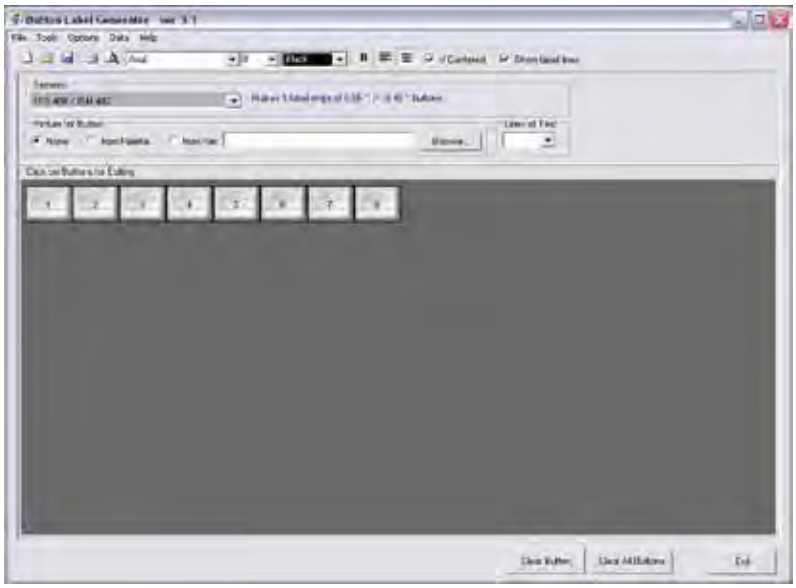


Figure 40. The Extron Button-Label Generator Window

2. Under Systems selection, choose **ISS 408/ISM 482**. This selection creates the correctly sized labels for the ISM's label strip. The button label editing area changes to reflect the number and arrangement of buttons on the device.
3. Using standard Windows controls, you can create and print labels that can be cut out and placed in the label windows on the front panel of the ISS.
4. For information about using the program, you can access a help file by clicking on the **Help** menu on the main screen and choosing **Show Help**.

   You can also see an example of a completed Extron Button-Label Generator window by clicking the **Help** menu on the main screen, choosing **Show Help**, and clicking the **Load Demo** button.

HTML Operation

This section describes

- **Loading the Startup (Control) Page**
- **Control Page**
- **System Configuration Page**
- **File Management Page**
- **I/O Configuration Page**

The ISS 408 can be controlled and operated through its Ethernet port, connected via a LAN or WAN, using a Web browser such as the Microsoft® Internet Explorer®. This chapter describes the factory-installed HTML pages, which are always available and cannot be erased or overwritten.

NOTE: If your Ethernet connection to the ISS is unstable, try turning off the proxy server in your Web browser. In Internet Explorer, click **`Tools > Internet Options > Connections > LAN Settings`**, uncheck the **`Use a proxy server...`** box, and then click **`Ok`**.

Loading the Startup (Control) Page

Access the switcher using HTML pages as follows:

1. Start the Web browser program.
2. Click in the Address field of the browser.
3. Type the switcher's IP address in the browser's Address field.

   NOTE: If the value has not been changed, the factory-specified default, 192.168.254.254, is the correct value for this field.

4. If you want the browser to display a page other than the default page (such as a custom page that you have created and uploaded), enter a slash (/) and the name of the file to open.

   NOTES:
   - The browser's Address field should display the address in the following format: xxx.xxx.xxx.xxx/{optional_file_name.html}
   - The following characters are invalid in file names: {space} ~ @ = ‘ [ ] { } < > ’ “ ; : | \ and ?.

5. Press the keyboard <Enter key>. The switcher checks to see if it is password protected.
   - If the switcher is not password protected, proceed to step **7**.
   - If the switcher is password protected, the Enter Network Password dialog box opens (see figure 41 on the next page).

Figure 41. Enter Network Password Dialog Box

NOTE: A User Name entry is not required.

Click in the Password field and type in the appropriate administrator or user password.

6. Click **OK**. The switcher checks several possibilities, in the following order, and then responds accordingly.

   a. Does the address include a specific file name, such as 10.13.156.10/file_name.html? If so, the switcher downloads that HTML page.

   b. Is there a file in the switcher's memory that is named "index.html"? If so, the switcher loads "index.html" as the default startup page.

   c. If neither of the above conditions is true, the switcher loads the factory-installed default startup page, "nortxe_index.html" (see figure 42), also known as the Control page.

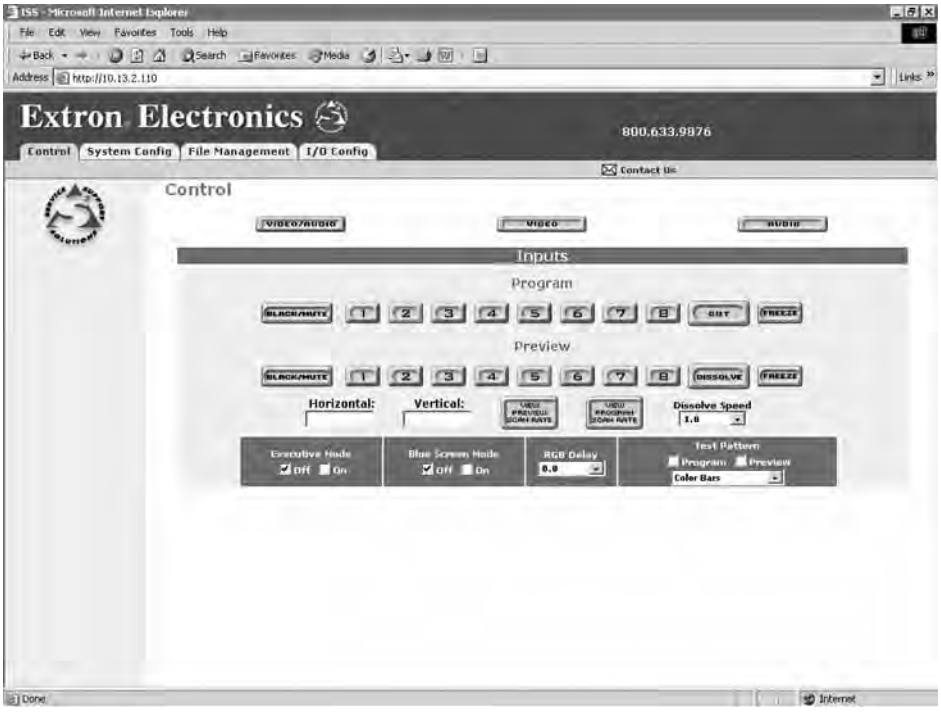


Figure 42. Control Page

Control Page

The Control page (see figure 42) provides a means to control the switcher and includes links to three other pages: System Configuration, File Management, and I/O Configuration. On the Control page, you can select an input to the preview output and then cut or dissolve it to the program output or select an input to the program ouput directly. The Control page also provides tools to check the frequency of an input and to mute and freeze the outputs. Access the Control page by clicking the Control tab.

Selecting and Switching an Input

Select and switch an input as follows:

1. Click the **Video/Audio**, **Video**, or **Audio** button to select both the video and audio planes, the video plane only, or the audio plane only for switching (audio follow or audio breakaway).
2. Select an input for the preview or program monitor by clicking the desired input button in either the Preview or the Program row. After the RGB delay (for the preview output only), the selected input is displayed on the preview or program monitor. The selected input button turns blue to indicate a video and audio or video only selection, or yellow to indicate an audio selection. The RGB delay is user-selectable. See "Changing the RGB delay or dissolve speed", below.
3. When you are ready to display the preview image on the program monitor, click either the **Cut** or **Dissolve** button.
   - If you click **Cut**, the preview image is immediately and seamlessly switched to the program output.
   - If you click **Dissolve**, the preview image is seamlessly switched to the program image and the switch is masked by a dissolve effect. The dissolve effect's duration is user-selectable, see "Changing the RGB delay or dissolve speed", below.

Changing the RGB Delay or Dissolve Speed

The RGB delay interval defines how long the screen is blanked when you are selecting a new input for the preview monitor. The dissolve speed specifies the length of the dissolve effect that can be used when switching the preview monitor image to the program monitor.

Change the RGB delay or dissolve speed as follows:

1. Click in either the RGB Delay or Dissolve Speed field. A drop-down scroll box appears (see figure 6-3).

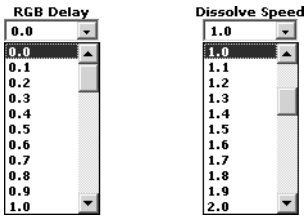


Figure 43. RGB Delay and Dissolve Speed scroll boxes

2. Click and drag the slider or click the scroll up (▲) or scroll down (▼) button until the desired rate is visible.
3. Click the desired variable.

Blacking out the Screen and Muting the Audio

You can mute the video (black out the screen) and/or audio to the program or preview output from the Control page as follows:

1. Click the Video/Audio, Video, or Audio button to select both the video and audio planes, the video plane only, or the audio plane only for muting.
2. Click the Program or Preview Black/Mute button. The Black/Mute button turns blue to indicate a video and audio mute or video only mute, or it turns yellow to indicate audio mute. If you muted the program output, the front panel Black and/or Mute LEDs light.

   Click the Black/Mute button again to unmute the video and/or audio.

Freezing the Output

You can freeze the program or preview video output by clicking the Program or Preview Freeze button. The Freeze button turns blue. When the output is frozen, the input source can be removed and the ISS functions as a video store.

Click the Freeze button again to toggle freeze mode off.

Outputting a Test Pattern

You can select a test pattern to output on the program and/or preview monitor. The test patterns are helpful when adjusting the connected displays for color, convergence, focus, resolution, contrast, grayscale, and aspect ratio.

Output a test pattern as follows:

1. Click in the Test Pattern field. A drop-down box appears (see figure 44).

Figure 44. Test Pattern Drop Box

2. Click the desired test pattern.
3. Click the Program and/or Preview check box to turn on the test pattern.

Previewing the Scan Rate

You can read the horizontal and vertical scan rates of the preview and program output by clicking the View Preview Scan Rate or View Program Scan Rate button. The horizontal and vertical frequencies are displayed in the Horizontal and Vertical fields on the page.

Using Blue-Only mode

You can toggle Blue-Only mode on and off by clicking the Blue Screen Mode On check box. Blue-Only mode is helpful in the setup of the color and tint of the incoming video signal. In the Blue Only-mode, only the sync and blue video signals are passed to the display.

Front panel security lockout (Executive mode)

You can toggle the front panel security lockout on and off by clicking the Executive Mode On or Off check box. The security lockout limits the operation of the Integration Seamless Switcher from the front panel. When the switcher is locked, all of the front panel functions are disabled except for input selection.

System Configuration Page

The ISS downloads the System Configuration page (see figure 45) when you click the **`System Configuration`** tab. The screen consists of fields in which you can observe and edit IP administration and system settings.

Figure 45. System Configuration Page

NOTE: Access to the ISS settings using Web control is **not** password protected. Ensure only knowledgeable and qualified personnel have access to the switcher under Web control.

Administration Fields

The administration fields on the System Configuration page are for entering and verifying administrator and user passwords.

- Ethernet connection to the switcher, either by entering SIS commands via Telnet (see the "**Programming Guide**" section on page 34) or using the control program (see the "**Switcher Software**" section on page 52) is password protected.
- Connection via Web pages and connection via the RS-232 port are not password protected.

On password-protected connections, there are two levels of protection: administrator and user. Administrators have full access to all ISS switching capabilities and editing functions. Users can select video and/or audio for output, select test patterns, set RGB and audio mutes, select a blue screen, and view all settings except passwords.

Passwords are case sensitive and are limited to 12 upper case and lower case alphanumeric characters. Each password must be entered twice: once in the password field and then repeated in the re-enter password field. Characters in these fields are masked by asterisks (*****). If you do not want to password-protect an access level, leave the password field and the re-enter password field blank. After entering the desired password in both fields, click the **Submit** button.

NOTES:

- The program will not allow you to create a user password unless you have already created an administrator password.
- If a password has been inadvertently changed to an unknown value, you can still connect to the switcher via the RS-232 link, which is not password protected. When connected via the RS-232 link, using either SIS commands (see the "**Programming Guide**" section on page 33) or under program control (see the "**Switcher Software**" section on page 51), you can look up and, if desired, change a password.

ISS IP Settings Fields

The ISS IP Settings fields provide a location for observing and editing settings unique to the Ethernet interface. After editing any of the settings on this page, click the Submit button.

ISS IP Address field

The ISS IP address field contains the IP address of the connected ISS. This value is encoded in the flash memory on the controller circuit board.

Valid IP addresses consist of four 1-, 2-, or 3-digit numeric subfields separated by dots (periods). Each field can be numbered from 000 through 255. Leading zeroes, up to 3 digits total per field, are optional. Values of 256 and above are invalid.

The default address is 192.168.254.254, but if this conflicts with other equipment at your installation, you can change the IP address to any valid value.

ISS Name field

The ISS name field contains the name of the switcher. This is helpful in identifying the switcher in multiple-unit networks. This name field can be changed to any valid name, up to 12 alphanumeric characters.

Hardware Address field

The hardware address (also known as the MAC address) is hardcoded on the controller board and cannot be changed.

File Management Page

To delete files such as HTML pages from the ISS or to upload your own files to the ISS, click the File Management tab. The switcher downloads the file management Web page (see figure 46).

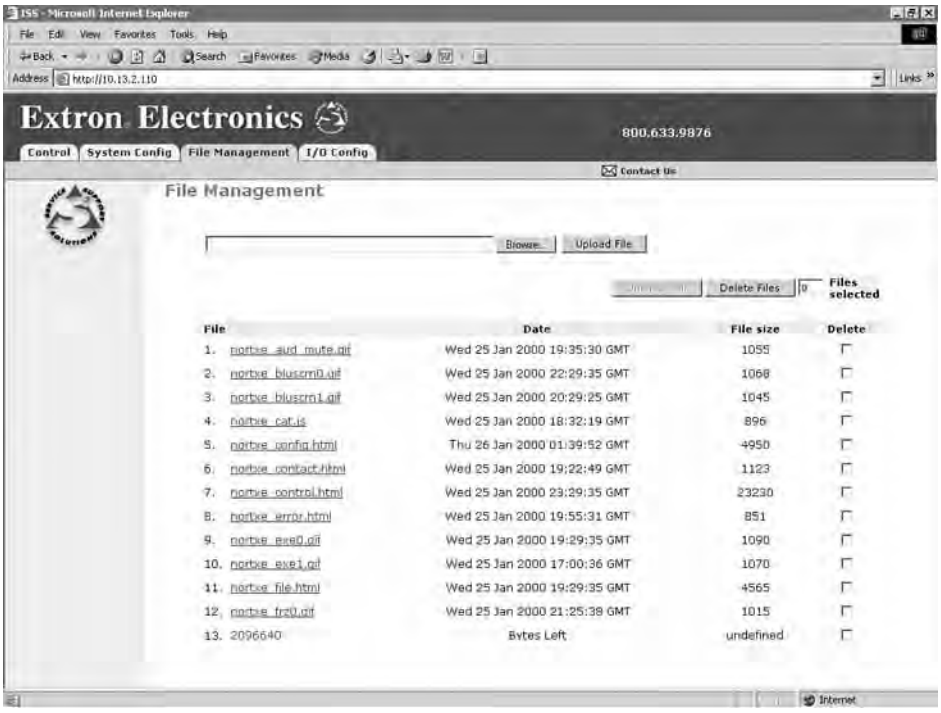

ISS - Microsoft Internet Explorer
File Edit View Favorites Tools Help
Address http://10.13.2.110
Extron Electronics
800.633.9876
Control
System Config
File Management
I/O Config
Contact Us
File Management
Browse...
Upload File
Delete Files
Files selected
File
Date
File size
Delete
1. norbxe_aud_mute.gif Wed 25 Jan 2000 19:35:30 GMT 1055
2. norbxe_bluscrn0.gif Wed 25 Jan 2000 22:29:35 GMT 1068
3. norbxe_bluscrn1.gif Wed 25 Jan 2000 20:29:25 GMT 1045
4. norbxe_cat.js Wed 25 Jan 2000 18:32:19 GMT 896
5. norbxe_config.html Thu 26 Jan 2000 01:39:52 GMT 4950
6. norbxe_contact.html Wed 25 Jan 2000 19:22:49 GMT 1123
7. norbxe_control.html Wed 25 Jan 2000 23:29:35 GMT 23230
8. norbxe_error.html Wed 25 Jan 2000 19:55:31 GMT 851
9. norbxe_exe0.gif Wed 25 Jan 2000 19:29:35 GMT 1090
10. norbxe_exe1.gif Wed 25 Jan 2000 17:00:36 GMT 1070
11. norbxe_file.html Wed 25 Jan 2000 19:29:35 GMT 4565
12. norbxe_frz0.gif Wed 25 Jan 2000 21:25:38 GMT 1015
13. 2096640 Bytes Left undefined
Internet

Figure 46. File Management Page

To delete a file, check the associated Delete check box and click the Delete Files button.

Upload your own files as follows:

1. Click the **Browse** button.
2. Browse through your system and select the desired files.
3. Click the **Upload File** button.

I/O Configuration Page

You can set up the input configurations and the output format on the I/O Configuration page (see figure 47). Access the I/O Configuration page by clicking the I/O Configuration tab.

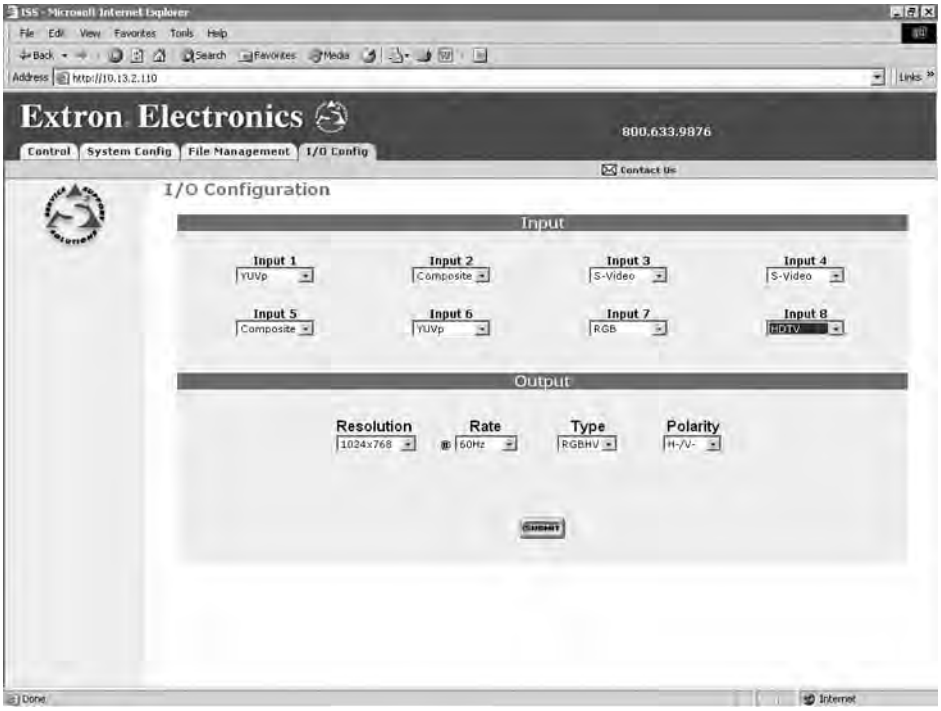


Figure 47. Setup Page

Input configuration

You can specify the format of each input. The available formats are RGB, RGBcvS (identified as RGBcS in the drop-down box), YUVi, YUVp, Betacam 50, Betacam 60, HDTV, S-video, and composite video. Specify the input format as follows:

1. Click in the desired input's configuration field. A drop-down box appears (see figure 48).

Figure 48. Input Configuration Drop Box

2. Click the desired input format.
3. Click the Submit button.

Output Resolution, Rate, Sync Format, and Polarity

The ISS 408 scales the input input up or down to any a number of output resolutions and rates. The switcher outputs the scaled video, as RGBHV or RGBS, with user-selectable polarity, via either the program or preview connectors. The table below shows the resolutions and rates available on the ISS 408.

Resolution	50 Hz	56 Hz	60 Hz	75 Hz	85 Hz	Lock at 50/60 Hz†	Actual DVI output
640 x 480	●		●	●		●	1024 x 480
800 x 600	●		●	●		●	1024 x 600
832 x 624			●	●		●	1024 x 624
848 x 480			●			●	1024 x 480
852 x 480			●			●	1024 x 480
1024 x 768*	●		●	●	●	●	1024 x 768
1280 x 768*	●	●	●			●	1280 x 768
1200 x 800*	●		●			●	1200 x 800
1280 x 1024*	●		●				1280 x 1024
1360 x 765*			●			●	1360 x 765
1365 x 768*	●		●			●	1365 x 768
1366 x 768*			●			●	1366 x 768
1365 x 1024			●			●	1280 x 1024
1400 x 1050*	●		●			●	1400 x 1050
576p HDTV*	●					●	720 x 576
720p* HDTV @ 60 Hz only			●			●	1280 x 720
1080p HDTV @ 60 Hz only			●			●	1280 x 1080
1080i HDTV	●		●			●	1280 x 540

* Native DVI output resolution

† The output refresh rate is auto-selected, based on the video refresh rate of input 1.

NOTES:

- For output resolutions with less than 1024 pixels horizontally, the optional DVI program output's true horizontal resolution is limited to 1024 pixels. The vertical resolution is the selected vertical resolution. For these resolutions, the ISS DVI output is 1024 x {selected vertical size}. For example, if the output resolution is set to 640 x 480, the DVI output card's actual resolution is 1024 × 480.
- For the 1365 x 1024, 1080p, and 1080i output resolutions, the optional DVI program output's true horizontal resolution is limited to 1280 pixels. For these resolutions, the ISS DVI output is 1280 x {selected vertical size}. For example, if the output resolution is set to 1080p, the DVI output card's actual resolution is 1280 x 1080.
- The DVI card outputs all other selected resolutions normally.
- Resolutions marked with an asterisk (*) in the table above are native DVI outputs, meaning that the DVI output fully supports the selected horizontal and vertical resolution. The DVI output resolution for these rates exactly matches the analog resolution.

Output resolution

Select the output resolution as follows:

1. Click in the Resolution field. A drop-down scroll box appears (see figure 49).

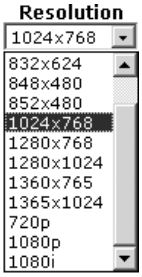


Figure 49. Resolution Scroll Box

2. Click and drag the slider or click the scroll up (▲) or scroll down (▼) button until the desired rate is visible.
3. Click the desired output resolution.
4. Click the **Submit** button.

Output rate

Select the output rate as follows:

1. Click in the Rate field. A drop-down box appears (see figure 50).

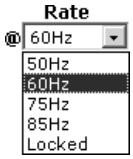


Figure 50. Rate Drop Box

2. Click the desired output frequency.

   Frequencies that are not available for a specific resolution are marked N/A in the Rate drop box.

   The drop box selection Locked enables the Extron Accu-RATE Frame Lock (AFL™) feature. Accu-RATE Frame Lock eliminates image tearing and other artifacts of scaling motion video by eliminating frame rate conversion. It exactly matches the output rate of the ISS to the frame rate of input 1. Select this feature if you will be using motion video sources with a display that is capable of a variety of refresh rates.
3. Click the **Submit** button.

Output format

Select between separate horizontal (H) and vertical (V) sync or composite (S) sync as follows:

1. Click in the Type field. A drop-down box appears (see figure 51).

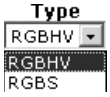


Figure 51. Type Drop Box

2. Click the desired sync type.
3. Click the **Submit** button.

Output polarity

Select the output polarity as follows:

1. Click in the Polarity field. A drop-down box appears (see figure 52).

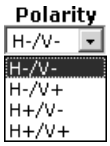


Figure 52. Polarity Drop Box

2. Click the desired polarity.
3. Click the **Submit** button.

Maintenance and Modifications

This section describes:

- **Opening and Closing the Switcher**
- **Installing a Firmware Upgrade**
- **Installing a DVI Output Card**

Opening and Closing the Switcher

To replace the firmware or install the optional DVI output card, you need to open the ISS's case. Extron recommends that you send the unit in to Extron for service and updates.

Open and close the switcher as follows:

1. Disconnect the AC power cord from the ISS to remove power from the unit.

   CAUTION: Electric shock hazard. To prevent electric shock, always unplug the ISS from the AC power source before opening the enclosure.

2. If the ISS is installed in a rack, disconnect all signal and control cables and remove the ISS from the rack.
3. Remove the 16 screws, 8 on the top and 4 on each side of the ISS cover (see figure 53).

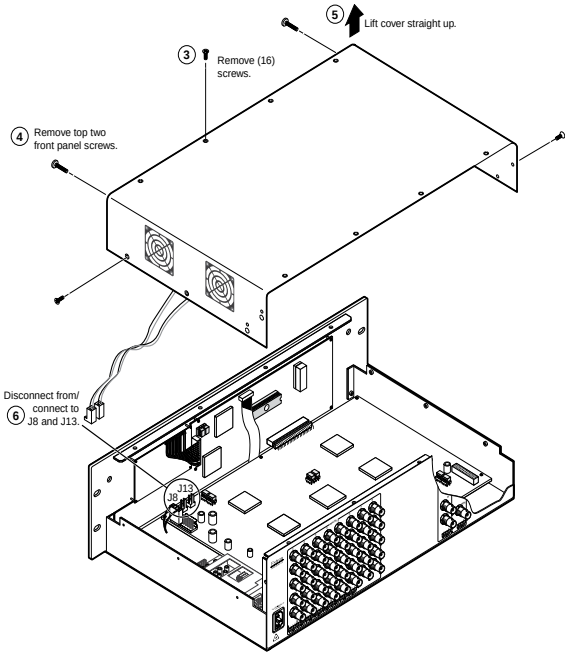

5 Lift cover straight up.
3 Remove (16) screws.
4 Remove top two front panel screws.
Disconnect from/ connect to 6 J8 and J13.
J13
J8

Figure 53. Removing the ISS Cover

4. Remove the top two front panel screws.
5. Lift the top cover straight up approximately 5 inches until you can access the fan power cords.

   ATTENTION: Do not touch any switches or other electronic components inside the ISS. Doing so could damage the switcher. Electrostatic discharge (ESD) can damage IC chips even though you cannot feel it. You must be electrically grounded before proceeding with firmware replacement.

   A grounding wrist strap is recommended.
6. Disconnect the two fan power cords from connectors J8 and J13 on the main board.
7. Lift the top cover out of the way.
8. Perform the desired maintenance procedure. See "Installing a Firmware Upgrade" below or "**Installing a DVI Output Card**" on page 70.
9. Reconnect the two fan power cords to connectors J8 and J13 on the main board. It does not matter which fan is connected to which connector.
10. Replace the top cover on the ISS.
11. Fasten the top cover with the screws that were removed in step 3 and step 4.
12. Rack mount the switcher, if desired, and reconnect all cables.

Installing a Firmware Upgrade

In some cases the ISS's firmware may require replacement with an updated version. There are nine user-replaceable firmware chips (see figure 7-2): U1, U2, and U6 on the front panel circuit board and U98, U99, U100, U101, U102, and U103 on the main circuit board. The U-numbers are printed on the circuit boards. Extron recommends that you send the unit in to Extron for service and updates.

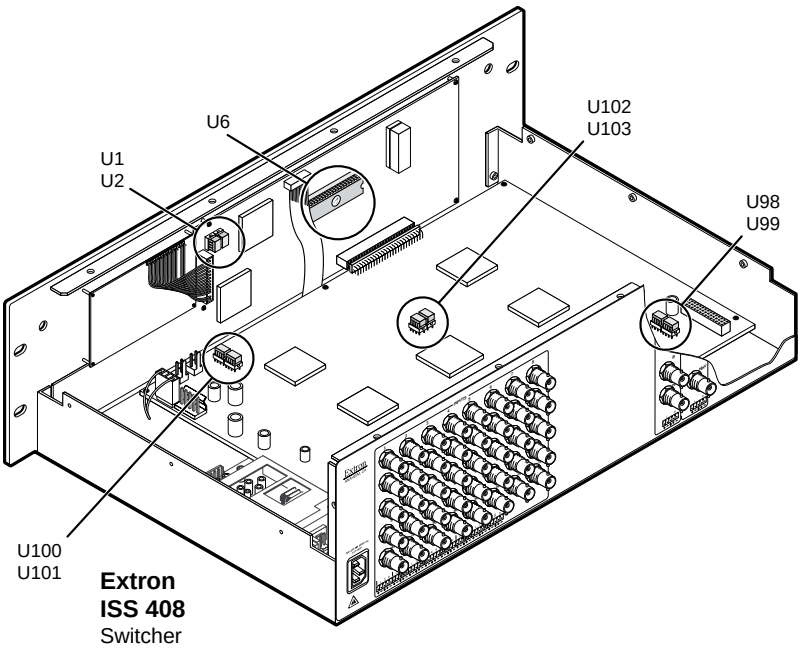


Figure 54. ISS Firmware Chip Locations

- Chips U1 and U2 are replaced as a pair.
- Chip U6 is replaced alone.
- Chips U98, U99, U100, and U101 are replaced as a set.
- Chips U102 and U103 are replaced as a pair.

ATTENTION: Changes to firmware must be performed by authorized service personnel only. Some ISS firmware updates must be performed at the Extron factory.

Replace firmware in the ISS as follows:

CAUTION: Electric shock hazard. To prevent electric shock, always unplug the ISS from the AC power source before opening the enclosure.

1. Open the switcher (see "**Opening and Closing the Switcher**" on page 68).
2. Locate the firmware chips to be replaced on the main or front panel circuit board (see figure 54).
3. After you are electrically grounded, use a DIP chip puller to grasp each IC chip and pull it out of the sockets.
4. Align the slots of each new firmware chip with the angled corners of the socket in the same orientation as the old chip. Gently, but firmly, press the chip into place in the socket.
5. Close the switcher (see "Opening and Closing the Switcher" starting with **step 9** on page 69).

Installing a DVI Output Card

You can install an optional digital visual interface (DVI) output card in the ISS. With the card installed, an additional program output is available as DVI video on a standard DVI connector. This program output is in addition to the standard RGB video on BNC connector and 15-pin HD connectors. Extron recommends that you send the unit to Extron for service and updates.

Install an optional DVI output card in the ISS as follows:

ATTENTION: Changes to electronic components must be performed by authorized service personnel only.

CAUTION: Electric shock hazard. To prevent electric shock, always unplug the ISS from the AC power source before opening the enclosure.

1. Open the switcher (see "**Opening and Closing the Switcher**" on page 68).

   ATTENTION: Do not touch any switches or other electronic components inside the ISS. Doing so could damage the ISS. Electrostatic discharge (ESD) can damage IC chips even though you cannot feel it. You must be electrically grounded before proceeding with any electronic component replacement. A grounding wrist strap is recommended.

2. Locate the DVI output card connector opening on the rear panel and the DVI output card connector J14. When viewed from the front, connector J14 is in the far left corner of the main circuit board (see figure 55 on the next page).

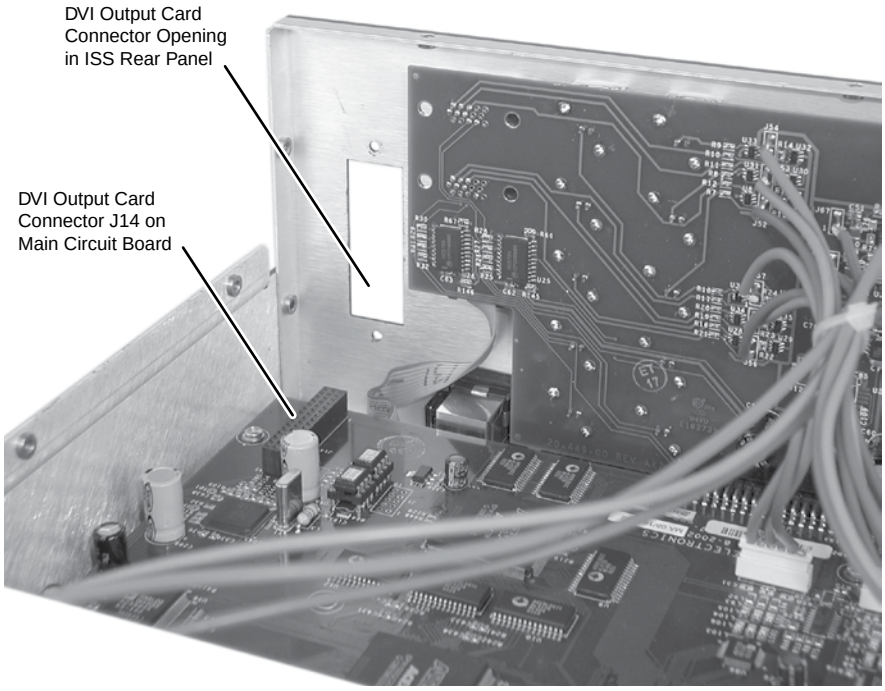


Figure 55. DVI Output Card Connector Opening and Socket J14

3. If the rear panel DVI connector opening is still covered, remove the two screws that secure the cover to the back panel and remove the cover.
4. Position the DVI card above connector J14 with the DVI connector facing toward the rear of the switcher. Ensure that the pins on the DVI card properly align with the J14 connector to prevent bending the pins.
5. Carefully mate the 45-pin connector on the DVI output board with connector J14 on the main circuit board (see figure 56 on the next page).

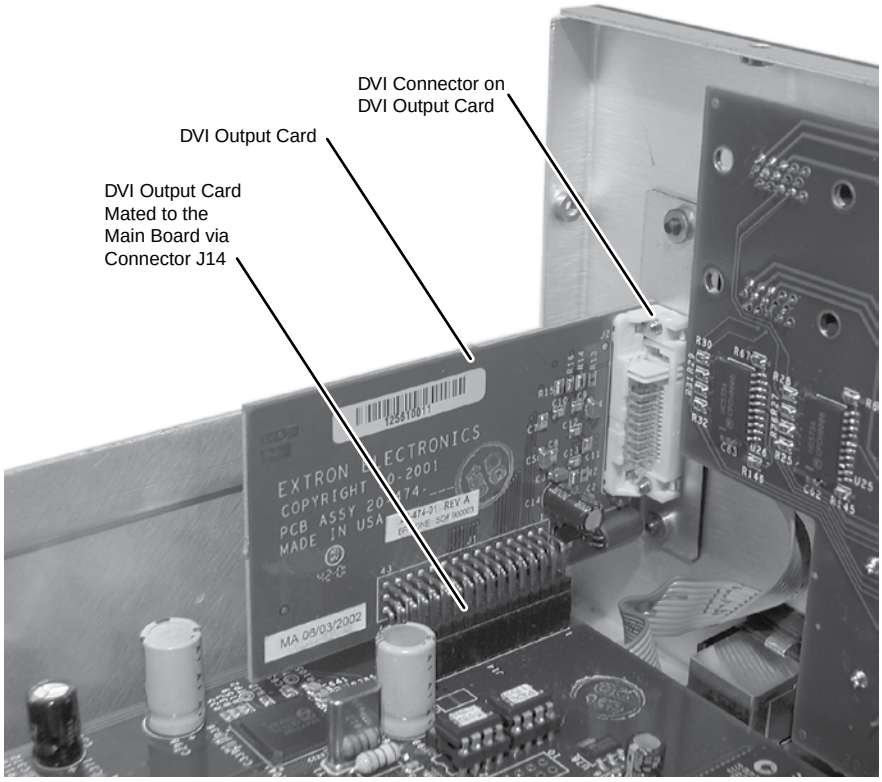


Figure 56. Output DVI Board Installation

6. Secure the DVI card to the rear panel with the two screws removed in step 3.
7. Close the switcher (see “Opening and Closing the Switcher” starting with **step 9** on page 69).

Ethernet Connection

This section describes:

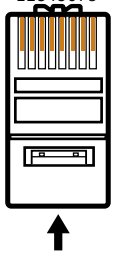
- **Cabling**
- **Determing Default Addresses**
- **Connect as a Telnet Client**

The rear panel Ethernet connector (figure 57) on the ISS switcher can be connected to an Ethernet LAN or WAN. This connection makes SIS control of the switcher possible using a computer connected to the same LAN.

Cabling

The Ethernet cables can be terminated as straight-through cables or crossover cables (see figure 57) and must be properly terminated for your application:

- **Patch (straight through) cable** — Connection of the ISS to an Ethernet hub, router, or switcher that also hosts a controlling computer
- **Crossover cable** — Direct connection between the ISS and a controlling computer



Crossover Cable

Pin	End 1 Wire color	End 2 Wire color
1	White-green	White-orange
2	Green	Orange
3	White-orange	White-green
4	Blue	Blue
5	White-blue	White-blue
6	Orange	Green
7	White-brown	White-brown
8	Brown	Brown
	T568A	T568B

A cable that is wired as T568A at one end and T568B at the other (Tx and Rx pairs reversed) is a "crossover" cable.

Straight-through Cable

Pin	End 1 Wire color	End 2 Wire color
1	White-orange	White-orange
2	Orange	Orange
3	White-green	White-green
4	Blue	Blue
5	White-blue	White-blue
6	Green	Green
7	White-brown	White-brown
8	Brown	Brown
	T568B	T568B

A cable that is wired the same at both ends is called a "straight-through" cable, because no pin/pair assignments are swapped.

Figure 57. RJ-45 Connector Pinout Table

Determining Default Addresses

To access the ISS switcher via the Ethernet port, you need the Extron ISS IP address. If the address has been changed to an address comprised of words and characters, the actual numeric IP address can be determined using the Ping utility. If the address has not been changed, the factory-specified default is 192.168.254.254.

Ping can also be used to test the Ethernet link to the ISS.

Pinging to Determine the Switcher IP Address

The Microsoft Ping utility is available at the DOS prompt. Ping tests the Ethernet interface between the computer and the ISS. Ping can also be used to determine the actual numeric IP address from an alias and to determine the Web address.

Access the DOS prompt and ping the switcher as follows:

1. Click **`Start > Run`**.
2. At the Open prompt, type command.
3. Click the OK button.
4. At the DOS prompt, type ping {IP address} and press the keyboard Enter key (Enter). The computer returns a display similar to figure 58.

   The line `Pinging ...` reports the actual numeric IP address, regardless of whether you entered the actual numeric IP address or an alias name.

```
C:\>ping 192.168.254.254

Pinging 192.168.254.254 with 32 bytes of data:

Reply from 192.168.254.254: bytes=32 time<10ms TTL=128
Reply from 192.168.254.254: bytes=32 time<10ms TTL=128
Reply from 192.168.254.254: bytes=32 time<10ms TTL=128
Reply from 192.168.254.254: bytes=32 time<10ms TTL=128

Ping statistics for 192.168.254.254:
    Packets: Sent = 4, Received = 4, Lost = 0 (0% loss),
Approximate round trip times in milli-seconds:
    Minimum = 0ms, Maximum = 0ms, Average = 0ms
```

Figure 58. Ping Response

Pinging to Determine the Web IP Address

The Ping utility has a modifier, `-a`, that directs the command to return the Web address rather than the numeric IP address.

At the DOS prompt, type `ping -a {IP address}` and then press the keyboard Enter key. The computer's return display is similar to the Ping response shown in figure A-2, except that when you specify the `-a` modifier, the line `Pinging mail...` reports the Web IP address rather than the numeric IP address, regardless of whether you entered the actual numeric IP address or an alias name.

Connecting as a Telnet Client

The Microsoft Telnet utility is available from the DOS prompt. Telnet allows you to input SIS commands to the ISS from the PC via Ethernet.

Access the DOS prompt and start Telnet as follows:

1. Click **Start > Run**.
2. At the Open prompt, type command.
3. Click the OK button.
4. At the DOS prompt, type telnet and press the keyboard Enter key. The computer returns a display similar to figure 59.

```
Microsoft (R) windows 2000 (TM) Version 5.0 (Build 2195)
Welcome to Microsoft Telnet Client
Telnet Client Build 5.00.99203.1

Escape Character is 'CTRL+]'

Microsoft Telnet>
```

Figure 59. Telnet Screen

Telnet Tips

It is not the intention of this manual to detail all of the operations and functionality of Telnet; however, some basic level of understanding is necessary for operating the ISS via Telnet.

Open

Connect to the ISS using the Open command. Once you are connected to the switcher, you can enter the SIS commands the same as you would if you were using the RS-232 link.

Connect to the ISS as follows:

1. At the Telnet prompt, type open {IP address} and then press the keyboard Enterkey.
   - **If the switcher is not password protected**, no further prompts are displayed until you break or disconnect the connection to the ISS.
   - **If the switcher is password protected**, Telnet displays the password prompt.
2. If necessary, at the password prompt, type the appropriate password and then press the keyboard Enterkey.

   Connection to the switcher via the Ethernet can be password protected. There are two levels of password protection: administrator and user. A person logged on as an administrator has full access to all ISS switching capabilities and editing functions. Users can select video and/or audio for output, select test patterns, set RGB and audio mutes, select a blue screen, and view all settings with the exception of passwords. By default, the ISS is shipped with no password assigned.

   Once you are logged in, the ISS returns either `Login Administrator` or `Login User`. No further prompts are displayed until you break or disconnect the connection to the ISS.

Escape character and Esc key

When Telnet is first started, the utility advises that the `Escape character is 'Ctrl+]'`. Many SIS commands include the keyboard Esc key. Consequently, some confusion may exist between the Escape character and the Escape key.

The Telnet Escape character is a key combination, the Ctrl key and the] key pressed simultaneously, that returns you to the Telnet prompt while leaving the connection to the ISS intact.

The Escape key is the Esc key on the computer keyboard.

Local echo

Once the computer is connected to the ISS, by default Telnet does not display your keystrokes on the screen. SIS commands are typed in blindly and the SIS responses are displayed on the screen. To command Telnet to show keystrokes, type `set local_echo` at the Telnet prompt, and then press Enter before you open the connection to the switcher.

With local echo turned on, keystrokes and the switcher's response are displayed on the same line. For example: `1*1!In1 Out1 All`, where `1*1!` is the SIS command and `In1 Out1 All` is the response.

With local echo turned on, all keystrokes are displayed, even those that should be masked, such as the password entry. For example, when entering a password with local echo turned on, you see a display such as `a*d*m*i*n*`, where `admin` is the keyed in password and `*****` is the masked response.

Local echo can be turned off by typing `unset local_echo` and then pressing Enter at the Telnet prompt. If you are connected to the ISM and need to access the Telnet prompt to turn local echo off, type the Escape character (Ctrl+]).

Set carriage return-line feed

Unless commanded otherwise, Telnet transmits a line feed character only (no carriage return) to the connected ISS when you press the Enter key. This is the correct setting for SIS communication with the switcher. The Telnet `set crlf` command forces Telnet to transmit carriage return and line feed characters when Enter is pressed, but if crlf is set, the SIS link with the switcher will not function properly. Do not set crlf on. If necessary, issue the `unset crlf` command to turn off crlf.

Close

To close the link to the switcher, access the Telnet prompt by typing the Escape character (Ctrl+]). At the Telnet prompt, type `close` and then press Enter.

Help

For Telnet command definitions, at the Telnet prompt, type `?` and then press Enter.

Quit

Exit the Telnet utility by typing `quit` and then press Enter at the Telnet prompt. If you are connected to the ISS, access the Telnet prompt beforehand by typing the Escape character (Ctrl+]).

Reference Information

This section describes:

- **Part Numbers**
- **Button Labels**

Part Numbers

Included Parts

These items are included in each order for an ISS 408:

Included Parts	Part Number
ISS 408	60-423-01
Rubber feet (self-adhesive) (4)	
IEC power cord	
Tweeker (small screwdriver)	
ISS 408 Setup Guide	
Extron Software Products DVD (ISS/ISM Control Program and Button-Label Generator)	

Optional Accessories

Included Parts	Part Number
DVI output card	70-244-01
RCP 2000 Remote Control Panel for the ISS 408	60-571-01
Captive screw audio connector (5 pole, no tail, pkg of 10)	100-460-01
RCAF-BNCM (RCA-to-BNC adapters), pkg of 10	100-229-01
SVHSM-BNCF 8” (S-video to BNC adapter)	26-353-01

Cables and Connectors

When using signals with a scanning frequency of 15-125 kHz and running distances of 100 feet or more, use high resolution BNC cables to achieve maximum performance.

Bulk cable

Extron Part RG6/Super High Resolution Cable	Part Number
RG6 bulk , 500' (150m), single conductor	22-098-02
RG6-1 bulk , 1000' (300m), single conductor	22-098-03

MHR-5 Cable (Non-plenum)	Part Number
MHR-5 bulk, 500' (150m)	22-020-02
MHR-5 bulk, 1000' (300m)	22-020-03

MHR-5p (Plenum) Cable	Part Number
MHR-5P bulk, 500' (150m)	22-103-02
MHR-5P bulk, 1000' (300m)	22-103-03

Assorted connectors

BNC connectors	Part Number
BNC male, mini HR crimp connectors, qty. 50	100-250-01
BNC male RG6 crimp connectors, qty. 50	100-260-01

Pre-cut cables

MHR-5 cable is used for RGBHV cable runs. It can also be used for composite video, S-video, or RGsB. All Extron BNC cables have male connectors on both ends. A plenum version of the MHR cable is also available.

MHR-5 Cable	Part Number
MHR-5 BNC (6' /1.8 meters to 300' /90.0 meters)	26-260-*xx*

NOTE: Bulk cable in lengths up to 5000 feet (1524 meter) rolls is available with or without connectors.

Button Labels

Eight sets of button labels are provided on page 79. If desired, cut them out of the manual, write the applicable button information in each button area, and place them in the switcher's label window.

Extron Warranty

Extron Electronics warrants this product against defects in materials and workmanship for a period of three years from the date of purchase. In the event of malfunction during the warranty period attributable directly to faulty workmanship and/or materials, Extron Electronics will, at its option, repair or replace said products or components, to whatever extent it shall deem necessary to restore said product to proper operating condition, provided that it is returned within the warranty period, with proof of purchase and description of malfunction to:

USA, Canada, South America, and Central America:
Extron Electronics
1230 South Lewis Street
Anaheim, CA 92805
U.S.A.

Japan:
Extron Electronics, Japan
Kyodo Building, 16 Ichibancho
Chiyoda-ku, Tokyo 102-0082
Japan

Europe and Africa:
Extron Europe
Hanzeboulevard 10
3825 PH Amersfoort
The Netherlands

China:
Extron China
686 Ronghua Road
Songjiang District
Shanghai 201611
China

Asia:
Extron Asia
135 Joo Seng Road, #04-01
PM Industrial Bldg.
Singapore 368363
Singapore

Middle East:
Extron Middle East
Dubai Airport Free Zone
F12, PO Box 293666
United Arab Emirates, Dubai

This Limited Warranty does not apply if the fault has been caused by misuse, improper handling care, electrical or mechanical abuse, abnormal operating conditions, or if modifications were made to the product that were not authorized by Extron.

NOTE: If a product is defective, please call Extron and ask for an Application Engineer to receive an RA (Return Authorization) number. This will begin the repair process.

USA: 714.491.1500 or 800.633.9876 **Europe**: 31.33.453.4040
Asia: 65.6383.4400 **Japan**: 81.3.3511.7655

Units must be returned insured, with shipping charges prepaid. If not insured, you assume the risk of loss or damage during shipment. Returned units must include the serial number and a description of the problem, as well as the name of the person to contact in case there are any questions.

Extron Electronics makes no further warranties either expressed or implied with respect to the product and its quality, performance, merchantability, or fitness for any particular use. In no event will Extron Electronics be liable for direct, indirect, or consequential damages resulting from any defect in this product even if Extron Electronics has been advised of such damage.

Please note that laws vary from state to state and country to country, and that some provisions of this warranty may not apply to you.

Extron Headquarters	Extron Europe	Extron Asia	Extron Japan	Extron China	Extron Middle East	Extron Korea	Extron India
+1.800.633.9876 (Inside USA/Canada Only) Extron USA - West +1.714.491.1500 +1.714.491.1517 FAX Extron USA - East +1.919.850.1000 +1.919.850.1001 FAX	+800.3987.6673 (Inside Europe Only) +31.33.453.4040 +31.33.453.4050 FAX	+800.7339.8766 (Inside Asia Only) +65.6383.4400 +65.6383.4664 FAX	+81.3.3511.7655 +81.3.3511.7656 FAX	+4000.398766 Inside China Only +86.21.3760.1568 +86.21.3760.1566 FAX	+971.4.2991800 +971.4.2991880 FAX	+82.2.3444.1571 +82.2.3444.1575 FAX	1800.3070.3777 Inside India Only +91.80.3055.3777 +91.80.3055.3737 FAX

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